



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART I: GENERAL STATEMENT

Adopted by the Board of Directors

Effective July 20, 2017

Rate and Regulation Resolution BR17-10

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

GENERAL PROVISIONS



Table of Contents

SECTION 1.	GENERAL PROVISIONS	1
SECTION 2.	AMENDING THE RATES AND REGULATIONS.....	1



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

GENERAL PROVISIONS

SECTION 1. GENERAL PROVISIONS

The Rates and Regulations set forth the terms and conditions under which the Intermountain Rural Electric Association provides electric service to all classes of service in the Association's service territory.

Electric service furnished by the Association is also subject to the provisions of the Articles of Incorporation and the Bylaws of the Association, the National Electrical Code, and applicable county or state electric wiring statutes, ordinances, and codes.

The Association may deviate from the Rates and Regulations if the Association finds compliance therewith to be impossible, impracticable, or unnecessary and such deviation is not contrary to law.

The arrangement by title, subject, heading, and numbering system of the Rates and Regulations shall be construed to be only for purposes of convenience, orderly arrangement, and ease of use.

Correcting typographical and grammatical errors, revising inaccurate references and titles, eliminating redundant words and clauses, reorganizing the headings and format, and making other non-substantive changes to the Rates and Regulations may be performed without notice to members for purposes of clarity and ease of use while preserving the intent, effect, and meaning of each provision.

Any waiver at any time of the Association's rights or privileges under the Rates and Regulations will not be deemed a waiver as to any breach or other matter subsequently occurring.

Copies of the Association's Rates and Regulations are available at www.irea.coop and at all offices of the Association.

SECTION 2. AMENDING THE RATES AND REGULATIONS

The Rates and Regulations are subject to termination, change, or modification, in whole or in part, at any time by the Association's Board of Directors.

The Association shall provide written notice of any proposed change to the Rates and Regulations to each Consumer at least thirty (30) days prior to the day the proposed change is to take effect. The written notice shall be sent by the United States mail with postage prepaid, by electronic mail to Consumers who have authorized electronic billing, or personally delivered.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

GENERAL PROVISIONS

The written notice shall set forth the proposed change or a summary thereof, effective date of such change, location where the proposed change to the Rates and Regulations is available for public examination, and information for submitting questions and comments to the Association. A copy of said notice shall be posted on the Association's website and in the Association's main and district offices for at least thirty (30) days prior to the proposed effective date for public inspection and shall remain posted until such time as the Board adopts or rejects the proposed change.

A Consumer may file a Complaint concerning any proposed change to the Rates and Regulations as provided for in the Complaint Procedure.



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART II: DEFINITIONS AND COMPUTATION OF TIME

Adopted by the Board of Directors

Effective August 22, 2019

Rate and Regulation Resolution BR19-24

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME



Table of Contents

SECTION 1.	DEFINITIONS.....	1
SECTION 2.	COMPUTATION OF TIME.....	5



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME

SECTION 1. DEFINITIONS

As used in the Association's Rates and Regulations, the following words shall mean:

- a. "Advance for Construction" means the classification of money received for payment of construction costs, including tap fees and the refundable construction allowance. This provision does not include temporary service Consumers.
- b. "Advanced Metering Infrastructure" or "AMI" means an integrated system of meters, communications networks, and data management systems that enables two-way communication between the Association and Consumers' meters.
- c. "Affected System" means an electric system other than the Association's system that may be affected by a proposed interconnection.
- d. "Association" means The Intermountain Rural Electric Association.
- e. "Avoided Costs" means the incremental or marginal cost of electrical energy or capacity, or both, which, but for the purchase of such energy and capacity from a Qualifying Facility, the Association would generate itself or purchase from another source.
- f. "Board" means the Board of Directors of the Association.
- g. "Business Day" means Monday through Friday, excluding Association-recognized holidays and days on which the Association's principal office is closed due to an emergency or inclement weather.
- h. "Cogeneration Facility" means equipment used to produce electric energy and forms of useful thermal energy (such as heat or steam), used for industrial, commercial, heating, or cooling purposes, through the sequential use of energy.
- i. "Complaint" means a written statement containing facts, supporting data, documents, and other information required by the Complaint Procedure to dispute the manner in which electric service is provided by the Association or proposed changes to the Rates and Regulations.
- j. "Complainant" means a person who files a Complaint and includes any attorney representing such person regarding a Complaint.
- k. "Commission" means the Colorado Public Utilities Commission or any successor organization.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME

- l. “Connected Load” means the combined rated capacity of all the Consumer’s energy consuming equipment.
- m. “Construction Allowance” means a credit applied toward the cost of the construction of new facilities provided by the Association pursuant to these regulations.
- n. “Construction Costs of Distribution Facilities” means the combined costs including tap fee charges, if applicable, for all facilities necessary to the distribution extension or necessary reinforcement, including satisfactory rights-of-way.
- o. “Consumer” means a member or any other Person who directly receives electric service from the Association, an authorized agent of a Consumer, or an adult member of a residential Consumer’s household.
- p. “Consumer-Generator” means an end-use electricity Consumer of Intermountain Rural Electric Association who generates electricity on the Consumer’s side of the meter using any renewable energy resources.
- q. “Consumer’s Installation” means the wiring and apparatus owned by the Consumer on their side of the point of delivery used in order for the Consumer to take electric service from the Association.
- r. “Contract Costs” means the estimated costs of the extension, conversion, or modification of service. Any additional capacity shall not include or be determined with reference to provision for additional capacity, size, or strength in excess of that necessary to meet the requirements of the Association’s construction standards required to serve the load. Estimated costs shall be determined by the Association.
- s. “Contribution-in-Aid of Construction” means the nonrefundable classification of money received for payment of construction costs exclusive of tap fees and the utilized Construction Allowance.
- t. “Director” means a member of the Board.
- u. “Distribution Extension” means the distribution facilities including primary and secondary distribution lines, transformers, service laterals, and all appurtenant facilities necessary to supply service.
- v. “Distribution System” means the Association’s facilities and equipment used to transmit electricity to ultimate usage points such as homes and industries.
- w. “Distribution Upgrades” means the additions, modifications, and upgrades to the Association’s Distribution System at or beyond the Point of Interconnection to facilitate interconnection of the Small Generating Facility and render the electric service

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME

- necessary to effect the Interconnection Customer's operation of on-site generation. Distribution Upgrades shall not include Interconnection Facilities.
- x. "Good Utility Practice" means the practices, methods, conduct and actions (including, but not limited to, the practices, methods, conduct and acts engaged in or approved by a significant portion of the power industry) that, at a particular time, in the exercise of reasonable judgment at the time was made, could have been expected to accomplish the desired result in a manner consistent with applicable Law, standards, reliability, safety, environmental protection, economy, good business practices and expedition. Good Utility Practice is not intended to be limited to the optimum practice, method or act to the exclusion of all others, but rather is a spectrum of possible practices, methods, or acts that can fall within this description.
 - y. "Highly Seasonal Circuit" means a circuit with a ratio of annual peak load to off-season peak load greater than six (6).
 - z. "Idle Service" means the Association's facilities to any premises that become idle, using no electric energy for a period greater than six months.
 - aa. "Interconnection Agreement" means an agreement that sets forth the contractual conditions under which the Association and the Consumer-Generator agree to interconnect a Qualifying Facility to the Association's System.
 - bb. "Interconnection Customer" means any Person proposing to interconnect a Qualifying Facility with the Association's system.
 - cc. "Interconnection Facilities" means all facilities and equipment between the Qualifying Facility and the point of interconnection, including any modification, additions or upgrades that are necessary to physically and electrically interconnect the Qualifying Facility to the Association's system. Interconnection Facilities are sole use facilities and shall not include Distribution Upgrades or Upgrades.
 - dd. "Interconnection Request" means the Interconnection Customer's request to interconnect a new Qualifying Facility, or to increase the capacity of, or make a material modification to the operating characteristics of, an existing Qualifying Facility that is interconnected with the Association's System.
 - ee. "Load Factor" means the ratio of energy (kWh) used during a specified period (hours) to the maximum capacity (kW) multiplied by the specified period (hours).
 - ff. "Person" means any natural person, firm, partnership, corporation, company, association, joint venture, federal, state, or local government, or any other legal entity.
 - gg. "Point of Delivery" means the location where the Association's electric facilities are first connected to the electric facilities of the Consumer. The location of the Point of Delivery will be determined by the Association in accordance with standard practices or as individual circumstances may dictate.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME

- hh. "Point of Interconnection" means the physical point at which the Interconnection Facilities electrically connect with the Association's System.
- ii. "Presiding Officer" means the president of the Board or his or her designee who will conduct hearings in accordance with the Complaint Procedure.
- jj. "Rate" means any rate, fee, or charge in the Association's Rates and Regulations.
- kk. "Rates and Regulations" means the Association's Rates and Regulations as adopted and amended from time to time by the Board.
- ll. "REC" means any and all current or future renewable energy credits, certificates, tags, benefits, emissions reductions, offsets or allowances, howsoever entitled, named, registered, created, measured, allocated or validated, whether now in existence or in the future created, that are attributable to (i) generation of energy by a Qualifying Facility, and (ii) the emissions or other environmental characteristics of such generation or its displacement of conventional or other types of energy generation.
- mm. "Regulation" means any regulation in the Association's Rates and Regulations.
- nn. "Service Lateral" means the secondary overhead or underground electric circuit and associated facilities located between Association distribution line and the Point of Delivery to applicant. Service lateral provides service for applicant's exclusive use.
- oo. "Tap Fee Reimbursement" means the portion of the applicant's construction cost to be reimbursed to existing Consumer(s) on an original primary line extension. The existing Consumer's reimbursement(s) shall not be greater than the Consumer's Contribution-in-Aid of Construction payment.
- pp. "Tap Fee Reimbursement Period" means five years and shall commence with the date of execution of the construction contract of the new electric facility. During this period, the Association shall calculate the portion of the tap fee payable by subsequent Consumers connecting to the original primary line extension.
- qq. "Transmission Facilities" means the facilities and equipment owned by the Association and operated at or above 115,000 volts, excluding transformers used to step down voltage levels for local distribution.
- rr. "Transmission Wheeling Service" means the use of the Association's Transmission Facilities to transmit generated power from a point of connection with a generating facility to a point of connection with a third party.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

DEFINITIONS AND COMPUTATION OF TIME

- ss. “Upgrades” means the required additions and modifications to the Association’s System at or beyond the Point of Interconnection. Upgrades do not include Interconnection Facilities.

SECTION 2. COMPUTATION OF TIME

In computing a period of days, the first day is excluded and the last day is included. If the last day of any period is a Saturday, Sunday, or Association-observed holiday, the period shall be extended to include the next day that is not a Saturday, Sunday, or Association-observed holiday.



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART III: ELECTRIC RATE SCHEDULES

Adopted by the Board of Directors

Effective August 22, 2019

Rate and Regulation Resolution BR19-24

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

Table of Contents

SECTION 1. RATES 1

RESIDENTIAL SERVICE (A)..... 1

RESIDENTIAL INCORPORATED CITY OR TOWN SERVICE (CS)..... 2

RESIDENTIAL SERVICE - DEMAND METERED (C)..... 3

RESIDENTIAL INCORPORATED CITY OR TOWN SERVICE - DEMAND METERED (CSD) 5

SMALL GENERAL SERVICE - 1 PHASE (SG1)..... 7

SMALL GENERAL SERVICE 3 PHASE (SG3)..... 9

COMMERCIAL SERVICE (E1) - FROZEN 11

COMMERCIAL SERVICE (E3) - FROZEN 13

COMMERCIAL SERVICE - DEMAND METERED (B) 15

IRRIGATION SERVICE (I)..... 17

INTERRUPTIBLE SERVICE (IS) 18

LARGE POWER SERVICE - (LPS)..... 20

LARGE POWER SERVICE (FP) - FROZEN..... 22

LARGE POWER SERVICE - DEMAND METERED (P)..... 24

INDUSTRIAL SERVICE - DEMAND METERED (S) 26

LIGHTING SCHEDULE (L)..... 28

NON-METERED SERVICE (F)..... 30

TRANSMISSION WHEELING SERVICE (TWS)..... 32

POWER COST ADJUSTMENT (PCA)..... 34

SECTION 2. RIDERS..... 35

LOAD FACTOR ADJUSTMENT RIDER (LFA) 35

NON-STANDARD METER READING RIDER 37

OPTIONAL TIME-OF-USE RIDER (TOU) 39

OPTIONAL HIGH LOAD FACTOR SERVICE - DEMAND METERED (HLF) 42

PRIMARY VOLTAGE SERVICE RIDER (PVSR)..... 44

SECTION 3. OTHER OPTIONS AND FEES..... 46

CONSTRUCTION ALLOWANCE 46

FRANCHISE FEE SURCHARGE 47

FEES AND CHARGES 48

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SECTION 1. RATES

RESIDENTIAL SERVICE (A)

AVAILABILITY

Available to residential Consumers of the Association for residential uses subject to its established Regulations. The capacity of individual motors served under this schedule shall not exceed 10 hp.

APPLICABILITY

Applicable to existing and new residential Consumers in all areas of the Association. All eligible Consumers selecting this rate must remain on this rate for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage.

RATE

Basic Service charge, per month	\$12.50
All kWh, per kWh	\$0.12052

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

RESIDENTIAL INCORPORATED CITY OR TOWN SERVICE (CS)

AVAILABILITY

Available to residential Consumers of the Association located in applicable incorporated cities or towns for all residential uses subject to its established Regulations. The capacity of individual motors served under this schedule shall not exceed 10 hp.

APPLICABILITY

Applicable to existing and new residential Consumers located in incorporated cities or towns having a franchise agreement with the Association. All eligible Consumers selecting this rate must remain on this rate for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage.

RATE

Basic Service charge, per month	\$12.50
All kWh, per kWh	\$0.11004

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

RESIDENTIAL SERVICE - DEMAND METERED (C)

AVAILABILITY

Available to residential Consumers of the Association for residential uses subject to its established Regulations. The capacity of individual motors served under this schedule shall not exceed 10 hp.

APPLICABILITY

Applicable to existing residential Consumers receiving service under this rate schedule and newly constructed residential Consumers. All eligible Consumers selecting this rate must remain on this rate for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage.

RATE

Basic Service charge, per month	\$12.50
Demand charge, per kW, per month	\$14.00
All kWh, per kWh	\$0.06506

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of sixty (60) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

RESIDENTIAL INCORPORATED CITY OR TOWN SERVICE - DEMAND METERED (CSD)

AVAILABILITY

Available to residential Consumers of the Association located in applicable incorporated cities or towns for all residential uses subject to its established Regulations. The capacity of individual motors served under this schedule shall not exceed 10 hp.

APPLICABILITY

Applicable to existing and new residential Consumers located in incorporated cities or towns having a franchise agreement with the Association. All eligible Consumers selecting this rate must remain on this rate for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage.

RATE

Basic Service charge, per month	\$12.50
Demand charge, per kW, per month	\$10.50
All kWh, per kWh	\$0.06384

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of sixty (60) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SMALL GENERAL SERVICE - 1 PHASE (SG1)

AVAILABILITY

Available to single-phase non-residential Consumers subject to the established regulations of the Association covering this type of service. Consumers having their homes on the same premises with their business establishments may include service for both on the same meter, in which case, all service will be billed under this schedule.

APPLICABILITY

Applicable to Consumers in all areas of the Association who require 50 kVA or less of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage. No motors having a rated capacity in excess of 10 hp.

RATE

Basic Service charge, per month	\$21.00
Demand charge, per kW, per month	\$8.54
All kWh, per kWh	\$0.06363

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SMALL GENERAL SERVICE 3 PHASE (SG3)

AVAILABILITY

Available to three-phase non-residential Consumers subject to the established Regulations of the Association covering this type of service. Consumers having their homes on the same premises with their business establishments may include service for both on the same meter, in which case, all service will be billed under this schedule.

APPLICABILITY

Applicable to non-residential and residential Consumers in all areas of the Association who require 50 kVA or less of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at available secondary voltage. Motors having a rated capacity in excess of 10 hp must be three-phase.

RATE

Basic Service charge, per month	\$30.00
Demand charge, per kW, per month	\$11.65
All kWh, per kWh	\$0.06363

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

COMMERCIAL SERVICE (E1) - FROZEN

AVAILABILITY (Not available to new accounts as of February 1, 2019)

Available to single-phase non-residential Consumers who have taken service under this rate continuously since January 31, 2019, or an earlier date. This rate is subject to the established Regulations of the Association covering this type of service. Consumers having their homes on the same premises with their business establishments may include service for both on the same meter, in which case, all service will be billed under this schedule.

APPLICABILITY

Applicable to non-residential Consumers in all areas of the Association who require 50 kVA or less of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage. Motors having a rated capacity in excess of 10 hp must be three-phase.

RATE

Basic Service charge, per month	\$21.00
All kWh, per kWh	\$0.11309

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

COMMERCIAL SERVICE (E3) - FROZEN

AVAILABILITY (Not available to new accounts as of February 1, 2019)

Available to three-phase non-residential and residential Consumers who have taken service under this rate continuously since January 31, 2019, or an earlier date. This rate is subject to the established Regulations of the Association covering this type of service. Consumers having their homes on the same premises with their business establishments may include service for both on the same meter, in which case, all service will be billed under this schedule.

APPLICABILITY

Applicable to non-residential and residential Consumers in all areas of the Association who require 50 kVA or less of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at available secondary voltage. Motors having a rated capacity in excess of 10 hp must be three-phase.

RATE

Basic Service charge, per month	\$30.00
All kWh, per kWh	\$0.11309

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

COMMERCIAL SERVICE - DEMAND METERED (B)

AVAILABILITY

Available to single-phase or three-phase non-residential Consumers and three-phase residential Consumers subject to the established Regulations of the Association covering this type of service. Consumers having their homes on the same premises with their business establishments may include service for both on the same meter, in which case, all service will be billed under this schedule.

APPLICABILITY

Applicable to Consumers in all areas of the Association who require 50 kVA or less of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Single-phase and three-phase where available, sixty (60) cycle, at available secondary voltages. Motors having a rated capacity in excess of 10 hp must be three-phase.

RATE

Basic Service charge, per month	\$30.00
Demand charge, per kW, per month	\$14.00
All kWh, per kWh	\$0.06363

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately ten (10) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

IRRIGATION SERVICE (I)

AVAILABILITY

Available to farm Consumers subject to the Association's established Regulations covering this type of service.

APPLICABILITY

Applicable only to agricultural irrigation service. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Sixty (60) cycle, at available secondary voltage. Motors having a rated capacity in excess of 10 hp must be three-phase.

RATE

Basic Service charge, per month	\$21.00
All kWh, per kWh	\$0.11374

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

INTERRUPTIBLE SERVICE (IS)

AVAILABILITY

Available to: 1) Agricultural (nonresidential) and 2) pump water storage Consumers of the Association subject to the Association's established Regulations. The combined capacity of individual loads shall be 75 kVA or 75 hp and larger, or combination thereof, of connected load which will consume sufficient energy to warrant such service.

APPLICABILITY

Three-phase, sixty (60) cycle, at available secondary voltage. This rate shall be subject to the Consumer's ability to demonstrate to the satisfaction of the Association that its service can be interrupted by showing the ability to switch to an alternate power source or the ability to sustain interruption of service without undue health, safety, or economic burden.

PENALTY

Service under this schedule is subject to interruption upon a two-(2) hour notice from the Association. A penalty of \$10.00 per kVA and/or horsepower of connected load shall be charged for failure to comply with a notice to interrupt. This penalty shall be charged for each occurrence and may be reduced or waived, depending upon the cost to the Association resulting from the failure to comply with a notice to interrupt. Said notice shall be effective upon notification by telephone to the Consumer at the number to be supplied by the Consumer for such purpose.

TYPE OF SERVICE

Sixty (60) cycle, at available secondary voltage.

RATE

Basic Service charge, per month	\$23.00
All kWh, per kWh	\$0.10374

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.
2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting shall be furnished by the Consumer.
3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

LARGE POWER SERVICE - (LPS)

AVAILABILITY

Available to three-phase non-residential Consumers subject to the established Regulations of the Association covering this type of service.

APPLICABILITY

Applicable to non-residential Consumers in all areas of the Association who require three-phase service greater than 50 kVA of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at standard secondary voltage.

RATE

Basic Service charge, per month	\$86.60
Demand charge, per kW, per month	\$13.25
All kWh, per kWh	\$0.06000

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting, shall be furnished by the Consumer.
3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

LARGE POWER SERVICE (FP) - FROZEN

AVAILABILITY (Not available to new accounts as of February 1, 2019)

Available to three-phase non-residential and residential Consumers who have taken service under this rate continuously since January 31, 2019, or an earlier date. This rate is subject to the established Regulations of the Association covering this type of service.

APPLICABILITY

Applicable to non-residential and residential Consumers in all areas of the Association who require three-phase service greater than 50 kVA of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at standard secondary voltage.

RATE

Basic Service charge, per month	\$120.00
All kWh, per kWh	\$0.12355

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.
2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting, shall be furnished by the Consumer.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

LARGE POWER SERVICE - DEMAND METERED (P)

AVAILABILITY

Available to three-phase non-residential and residential Consumers subject to the established Regulations of the Association covering this type of service.

APPLICABILITY

Applicable to non-residential and residential Consumers in all areas of the Association who require three-phase service greater than 50 kVA of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at standard secondary voltage.

RATE

Basic Service charge, per month	\$120.00
Demand charge, per kW, per month	\$14.00
All kWh, per kWh	\$0.06449

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.
2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting, shall be furnished by the Consumer.
3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

INDUSTRIAL SERVICE - DEMAND METERED (S)

AVAILABILITY

Available to non-residential Consumers of the Association located on or near the Association's three-phase lines.

APPLICABILITY

Applicable to non-residential Consumers who require three-phase service equal to or greater than 500 kVA of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at standard secondary voltage.

RATE

Basic Service charge, per month	\$120.00
Demand charge, per kW, per month	\$17.25
All kWh, per kWh	\$0.05344

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.
2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting, shall be furnished by the Consumer.
3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

LIGHTING SCHEDULE (L)

AVAILABILITY

Available to cities, towns, villages, residential, and commercial Consumers of the Association for the installation of security lights at or near the entrance to consumer-owned property, subdivision lighting, and highway lighting, subject to the established Regulations of the Association covering this type of service.

APPLICABILITY

Applicable to residential and non-residential Consumers in all areas utilizing company-owned lighting facilities.

MONTHLY RATE - SECURITY AND STREET LIGHTING

Company-owned, installed, and maintained service.

	Monthly Charge Per Light
175W mercury vapor light or comparable LED light	\$18.00
175W metal halide light or comparable LED light	\$18.00
250W metal halide light or comparable LED light	\$32.00
100W high-pressure sodium light or comparable LED light	\$26.00
150W high-pressure sodium light or comparable LED light	\$31.50
200W high-pressure sodium light or comparable LED light	\$41.00
400W high-pressure sodium light or comparable LED light	\$48.00

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

SECURITY LIGHT INSTALLATION

Consumers requesting a security light will be responsible for the installation expense, as per the Extension Regulations.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SUBDIVISION STREET LIGHTING

Ornamental street lighting facilities for underground subdivisions, or overhead street lighting facilities on wooden poles for overhead subdivisions, will be installed upon request of the developer or other qualified applicant. Applicant will be responsible for the construction cost of the streetlight facilities. Labor, material and overhead cost associated with the streetlights will be made a part of the total electric distribution cost for the development. The applicant will enter into a contract for service with the Association and must comply with the terms of said contract before scheduling construction of facilities.

Street lighting may be designed and installed for the benefit of multiple Consumers within a defined area pursuant to Part V – Extension Regulations. The monthly charge for the shared lights shall be prorated and billed to such Consumers.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to Part V - Extension Regulations, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

NON-METERED SERVICE (F)

AVAILABILITY

Available to single-phase non-residential Consumers subject to the established Regulations of the Association covering this type of service.

APPLICABILITY

Applicable to non-residential Consumers in all areas of the Association who require one (1) kVA or less of transformer capacity. Non-metered service shall be provided by the Association using single phase, line side conductors at primary voltages, where the load is limited to one thousand watts (1000 watts). Service hereunder shall be limited to instances where the Association determines that such usage is of a non-peaking nature, a meter location is hazardous to the public or has limited or no access for Association personnel, or where it may not be economical to install and read a meter. This rate is not applicable to street lighting, pedestrian lighting, or traffic signal facilities where multiple loads are connected at each load point or intersection.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available primary voltage. Motors having a rated capacity in excess of 10 hp must be three-phase.

MONTHLY AVERAGE KILOWATT AND KILOWATT-HOUR USE DETERMINATION

Applicant must provide a detailed list of all electrical loads and use duration to the Association to determine an average monthly capacity and energy usage. The Association may, at its sole discretion, require testing of Consumer equipment for verification of actual capacity and energy usage. The average monthly capacity of the device(s) taking non-metered service, or a device that is representative of such device, will represent the monthly billing demand for billing purposes. The average monthly energy usage determined by the Association will represent the monthly energy usage for billing purposes.

RATE

Basic Facilities charge, per month	\$5.00
Demand charge, per kW	\$1.09
Energy Charge, per kWh	\$0.08750

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

MINIMUM MONTHLY CHARGE

The minimum charge will be the same as this monthly flat rate, as calculated.

PAYMENT

The above rates are net of taxes, franchise fees and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

FRANCHISE FEE

Franchise Fee Surcharge Schedule located in OTHER OPTIONS AND FEES.

GOVERNMENTAL MANDATED FACILITY CHANGES

This rate schedule is subject to the Extension Regulation, Governmental Mandated Facility Changes.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

TRANSMISSION WHEELING SERVICE (TWS)

AVAILABILITY

Available throughout the Association's service area where such service is deemed to be feasible by the Association subject to its interconnection requirements.

APPLICABILITY

Wholesale transmission of energy using the Association's Transmission Facilities. This rate schedule is not applicable to service offered by the Association under another rate schedule and is not available for retail service.

Agreements for Transmission Wheeling Service between a Person and the Association under which the Person is receiving services prior to January 31, 2019, shall be exempt from the terms of this rate through the termination date of such agreements.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at the Association's available transmission voltages. This service will be supplied at a single delivery point and measured with one meter.

CONDITIONS OF SERVICE

If the facilities in place at the time wheeling service is requested are determined by the Association to be inadequate to meet the wheeling Person's Contract Demand, the Association may enlarge its facilities, deny service, or offer limited service.

A contribution in aid of construction (CIAC) will be required if facilities must be enlarged or modified to wheel the generating facility's Contract Demand and must be sufficient to recover some or all of such cost as agreed to by the Association and the applicant.

Once the Association determines that adequate facilities exist to wheel the requested Contract Demand, it will execute the wheeling request in accordance with its Large Generation Interconnection Procedures and its Small Power Production and Cogeneration Facilities procedures as described in the Association's Electric Service Regulations. All facilities altered or constructed by the Association will remain the property of the Association unless the Association otherwise agrees in writing.

An agreement for Transmission Wheeling Service is required. A generation interconnection agreement is required for applicants connecting generating facilities directly to the Association's facilities.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

WHEELING ACCESS CHARGE

This charge is designed to recover an appropriate, proportional share of the reserved transmission capacity and related transmission system costs that the Association will continue to incur, regardless of the load placed on the transmission facilities. The monthly wheeling access charge will be the following charge for each kilowatt (kW) of Contract Demand:

Contract Demand per kW, per month	\$0.27
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WHEELED ENERGY CHARGE

This charge is designed to recover an appropriate, proportional share of the system operational costs that the Association incurs to provide this wheeling service (e.g., O&M expenses, system losses, etc.). The wheeled energy charge is billed monthly based on the amount of energy metered at the interconnection of the generating facility multiplied by the following charge:

All kWh, per kWh	\$0.00016
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OTHER CHARGES THAT MAY APPLY

At its discretion, the Association may pass on other costs that are incurred as a result of providing Transmission Wheeling Service.

DETERMINATION OF CONTRACT DEMAND

Contract Demand means the maximum capacity (in kW) specified in each agreement for Transmission Wheeling Service.

LOSS FACTOR

A Person taking service under this rate shall compensate the Association for losses resulting from such service. Metered quantities shall be adjusted to reflect the following loss factor:

- (1) Transmission loss factor 1.50%

The loss factor may be adjusted by the Association based on its determination of transmission system losses from time to time.

PAYMENT

The above rates are net of sales taxes, franchise fees, and any other mandated surcharges. The due date of the bill shall be approximately twenty (20) days following the billing date.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

POWER COST ADJUSTMENT (PCA)

APPLICABILITY

Applicable to existing Consumers taking service under all rate schedules.

PURPOSE

A Power Cost Adjustment (“PCA”) is a factor calculated as is set forth below and used to adjust Consumer bills to reflect changes in the Association’s cost of power.

IMPLEMENTATION

A PCA may be applied to one or more billing periods and shall be based on Consumers’ energy use during a service period and a dollar amount to be refunded or recovered through the PCA as determined by the Board (“PCA Amount”). A billing period is the time during which the Association bills all Consumers for one billing cycle, ordinarily about one month. A service period is a timeframe during which the Association provided or will provide electric service to a Consumer.

To implement a PCA, the Board shall approve a PCA Amount, service period, and number of billing periods during which the PCA shall be applied. The Association will publish notice of any such approved PCA on the Association’s website prior to the PCA credit or debit being applied to Consumers’ bills.

POWER COST ADJUSTMENT

A PCA shall be allocated to Consumers proportionately based on the Consumers’ energy use during the service period as follows:

$$PCA = \frac{A(sp) / E(sp)}{\text{Billing period}} * PCA \text{ Amount}$$

where $A(sp)$ = Consumer’s billed energy during the service period (sp) in kWh

$E(sp)$ = Total system energy billed during the service period (sp) in kWh

PCA Amount = Approved dollar amount to be refunded or recovered

Billing period = Approved number of billing periods

The PCA shall be reflected on Consumer bills during the approved billing period(s).

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SECTION 2. RIDERS

LOAD FACTOR ADJUSTMENT RIDER (LFA)

AVAILABILITY

Available to all residential Consumers of the Association taking service under the Residential (A) and Residential Incorporated City or Town Service (CS) rate schedules.

APPLICABILITY

Applicable to residential Consumers in all areas of the Association who establish any new service or interconnection requiring the installation of a new meter after December 30, 2015. Not applicable to any residential Consumer account subject to the Optional Time-of-Use Rider (TOU).

TYPE OF SERVICE

Single phase, sixty (60) cycle, at available secondary voltage.

LOAD FACTOR ADJUSTMENT

The Association will measure the Consumer's Load Factor percentage by dividing the energy (kWh) billed in a full billing cycle by the product of the maximum demand (kW) and the number of hours in the billing period (kWh/kW x days x hours). For each billing period in which the calculated Load Factor is less than or equal to the Load Factor Threshold, the Consumer's bill will be adjusted by an amount equal to the peak demand times the Load Factor Adjustment applicable for the rate.

DETERMINATION OF PEAK PERIOD BILLING DEMAND

The peak period billing demand shall be the maximum kilowatt load used by the Consumer for any period of sixty (60) consecutive minutes during the peak period of the billing period for which the bill is rendered, as indicated or recorded by a demand meter.

RATE

Rate Description	Load Factor Adjustment/kW	Load Factor Threshold
Residential Service (A)	\$4.04	9%
Residential Incorporated City or Town Service (CS)	\$4.13	10%

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

MINIMUM MONTHLY CHARGE

The basic service charge as specified under the applicable rate plus any Load Factor Adjustment herein combined shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

NON-STANDARD METER READING RIDER (MRR)

AVAILABILITY

This Non-Standard Meter Reading Rider is available to existing and new eligible Consumers of the Association taking service under the following rate schedules: Residential Service (A), Residential Incorporated City or Town Service (CS), Residential Service – Demand Metered (C), and Residential Incorporated City or Town Service – Demand Metered (CSD).

A Consumer is ineligible for this Non-Standard Meter Reading Rider if:

1. The Consumer has been disconnected for nonpayment at any location within the preceding twelve (12) months;
2. The Association has determined that the Consumer has diverted electric energy or tampered with an electric meter at any location;
3. The Consumer's account takes service under an optional rate or participates in any optional program that the Association has determined, in its sole discretion, requires AMI services (e.g., demand response, net metering, pre-pay, preferred billing, small power production and cogeneration, etc.);
4. The Consumer's location is part of a multi-unit dwelling of four (4) or more units;
5. The Consumer's account is subject to a vacancy billing agreement with the Association;
or
6. The Consumer's account had an average monthly usage greater than or equal to 3,000 kWh/month over any continuous six (6) month period.

CONDITIONS OF SERVICE

A written request in the manner prescribed by the Association is required to receive service under this Non-Standard Meter Reading Rider. A Consumer choosing this optional rider shall be served under the otherwise applicable terms and conditions of the Consumer's standard rate schedule and shall be subject to all fees and charges established in these Rates, including fees and charges intended to recover additional costs for the special equipment, technical support, field services, labor, and other costs incurred by the Association in providing non-AMI metering services.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

APPLICABILITY

Applicable to existing and new eligible Consumers receiving residential service who request the installation of a non-AMI meter in an area of the Association’s service territory where the Association’s standard meter is an AMI meter.

TYPE OF SERVICE

Single-phase, sixty (60) cycle, at available secondary voltage.

MONTHLY RATE

Non-Standard Meter Reading Charge, per month	\$20.00
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MINIMUM MONTHLY CHARGE

The basic service charge as specified under the applicable rate schedule and the Non-Standard Meter Reading Charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

OPTIONAL TIME-OF-USE RIDER (TOU)

AVAILABILITY

This Optional Time-of-Use Rider (TOU) is available to existing and new Consumers of the Association taking service under the following rate schedules: Residential Service (A), Residential Incorporated City or Town Service (CS), Commercial Service (E1/E3), Small General Service (SG1/SG3), Large Power Service (FP), Irrigation Service (I), Residential Service – Demand Metered (C), Residential Incorporated City or Town Service – Demand Metered (CSD), Industrial Service – Demand Metered (S), Commercial Service – Demand Metered (B), Large Power – Demand Metered (P/LPS), and Optional High Load Factor Service – Demand Metered (HLF). A Consumer choosing this optional rider will be served under the otherwise applicable terms and conditions of the Consumer's standard rate schedule.

TOU shall be available as an option to members otherwise served under the schedules listed below to encourage off-peak power consumption. A member exiting the TOU program or disconnected for non-payment may not be allowed to return to the TOU program for at least twelve (12) months.

APPLICABILITY

Applicable on an optional basis to existing and new Consumers in all areas of the Association. All eligible Consumers selecting this optional service may elect to cancel their participation in this TOU service before the Association issues a fifth (5th) consecutive bill for TOU service under this rate schedule. Any participating Consumer who has not canceled their participation as described herein must remain on this rider for a minimum of twelve (12) consecutive months.

RATE

For Consumers taking service under Residential (A), Residential Incorporated City or Town Service (CS), Commercial Service (E1/E3), Large Power Service (FP), and Irrigation Service (I), the following class energy costs per kWh shall apply to the kWhs recorded during the peak and off-peak periods:

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

	Basic Service Charge		On-Peak Period Energy Charge	Off-Peak Period Energy Charge
Residential Service (A)	\$12.50		\$.30043	\$.07747
Residential Incorporated City or Town Service (CS)	\$12.50		\$.26241	\$.07158
Commercial Service (E1)	\$21.00		\$.28458	\$.07508
Commercial Service (E3)	\$30.00		\$.28458	\$.07508
Large Power Service (FP)	\$120.00		\$.24645	\$.09282
Irrigation Service (I)	\$21.00		\$.38670	\$.04550

For Consumers taking service under Residential Service – Demand Metered (C), Residential Incorporated City or Town Service – Demand Metered (CSD), Industrial Service – Demand Metered (S), Small General Service (SG1/SG3), Commercial Service – Demand Metered (B), Large Power Service – Demand Metered (P/LPS), and Optional High Load Factor Service – Demand Metered (HLF), the following peak-period demand charge per kW of billing demand shall apply to the maximum demand recorded during the peak period, and the basic demand charge shall apply to the maximum demand recorded for the billing period, whenever such demand occurs:

	Basic Service Charge		On-Peak Period Demand Charge per kW	Basic Demand Charge per kW	Charge per kWh
Residential Service (C)	\$12.50		\$9.35	\$4.65	\$.06473
Residential Incorporated City or Town Service (CSD)	\$12.50		\$6.94	\$3.56	\$.06352
Industrial Service (S)	\$120.00		\$10.03	\$7.22	\$.05344
Small General Service (SG1)	\$21.00		\$4.72	\$3.82	\$.06363
Small General Service (SG3)	\$30.00		\$6.43	\$5.22	\$.06363
Commercial Service (B)	\$30.00		\$8.09	\$5.91	\$.06363
Large Power Service (P)	\$120.00		\$7.73	\$6.27	\$.06449
Large Power Service (LPS)	\$86.60		\$7.32	\$5.93	\$.06449
Optional High Load Factor (HLF)	\$265.00		\$13.68	\$9.32	\$.04418

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

TOU PERIODS

Pricing periods are established year round according to the current Mountain Time Zone. The on-peak and off-peak periods applicable to service for billing purposes shall be as follows:

- On-Peak Period: 4 p.m. to 8 p.m. (beginning 16:00 to hour ending 20:00)
- Off-Peak Period: 8 p.m. to the succeeding 4 p.m. (beginning 20:00 to hour ending 16:00)

DETERMINATION OF PEAK PERIOD BILLING DEMAND

The peak period billing demand shall be the maximum kilowatt load used by the Consumer for any period of fifteen (15) or sixty (60) consecutive minutes depending upon the applicable rate during the peak period of the month for which the bill is rendered, as indicated or recorded by a demand meter.

DETERMINATION OF BASIC BILLING DEMAND

The basic billing demand shall be the maximum kilowatt load used by the Consumer for any period of fifteen (15) or sixty (60) consecutive minutes depending upon the applicable rate during the month, whenever such demand occurs, for which the bill is rendered, as indicated or recorded by a demand meter.

MINIMUM MONTHLY CHARGE

The basic service charge as specified under the applicable rate shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

OPTIONAL HIGH LOAD FACTOR SERVICE - DEMAND METERED (HLF)

AVAILABILITY

Available to existing non-residential Consumers of the Association located on or near the Association's three-phase lines.

APPLICABILITY

Applicable on an optional basis to non-residential Consumers who require three-phase service equal to or greater than 50 kVA of transformer capacity. All eligible Consumers selecting this rate must remain on this rate schedule for a minimum of twelve (12) consecutive months.

TYPE OF SERVICE

Three-phase, sixty (60) cycle, at standard secondary voltage.

RATE

Basic Service charge, per month	\$265.00
Demand charge, per kW, per month	\$23.00
All kWh, per kWh	\$0.04418

DETERMINATION OF BILLING DEMAND

The billing demand shall be the maximum average kilowatt load used by the Consumer for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

POWER FACTOR

This rate is subject to the power factor surcharge described in Section 8.8 of Part IV: Electric Service Regulations.

MINIMUM MONTHLY CHARGE

The basic service charge shall be the minimum charge.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

CONDITIONS OF SERVICE

1. Motors having a rated capacity in excess of 10 hp must be three-phase.
2. The Consumer may connect lighting to power circuits from the power meter; however, any equipment required for such lighting, shall be furnished by the Consumer.
3. All wiring, pole lines, and other electrical equipment beyond the metering point are considered the distribution system of the Consumer and shall be furnished and maintained by the Consumer unless otherwise agreed in writing by the Association as to specific equipment.
4. All service under this rate is subject to the Regulations of the Association.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

PRIMARY VOLTAGE SERVICE RIDER (PVSR)

AVAILABILITY

The Primary Voltage Service Rider (PVSR) is available at all locations on the Association's primary Distribution System where primary voltage service is deemed to be feasible by the Association.

APPLICABILITY

This Rider is applicable to any Industrial Service Consumer.

TYPE OF SERVICE

Primary voltage service is offered as AC; sixty (60) cycle; three-phase service at any of the Association's standard primary voltage levels equal to or above 7,200 volts (phase-to-ground). Service will be metered at said voltage level, and final voltage transformation will be provided either by the Consumer or as part of an Electric Service Contract between the Consumer and Association. All service hereunder will be supplied at one location through one Point of Delivery and measured through one meter.

RATE DISCOUNT

The demand and/or energy charges of the rate schedule under which the Consumer takes service, will be discounted according to the following schedule:

1. For Consumers receiving service directly from the Association's 12.5kV primary Distribution System, the discount will reduce the Consumer's energy charge by one and one-quarter percent (1.25%) and will reduce the Consumer's demand charge by eleven percent (11.0%).

OTHER TERMS AND CONDITIONS

1. The provision of Association-owned transformation equipment to facilitate the Consumer taking service under this schedule will be negotiated on a case-by-case basis as part of the Electric Service Contract between the Consumer and Association.
2. All provisions of the Consumer's regular or optional rate schedule which are not specifically changed by the Rider will remain in full force and effect.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

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3. If a Consumer taking service under this rider fails to maintain their load at or above 500 kW, the Association may, at its own discretion, remove the Consumer from this rider. Any costs associated with such removal will be borne by the Consumer.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

SECTION 3. OTHER OPTIONS AND FEES

CONSTRUCTION ALLOWANCE

AVAILABILITY

Available to new Commercial, Large Power, and Industrial services.

ALLOWANCE DEFINITIONS

	Amount	Definition
Construction Allowance Credit	\$35/kVA	The credit amount that is applied to the total estimated construction cost for permanent services. The Construction Allowance Credit is based on the total nameplate capacity (or proportionate share) of the transformer(s) to be installed.
Construction Allowance Rebate	70%	The percentage of the total construction cost paid to the Association for either permanent or indeterminate service that may be refunded to the applicant if the Revenue Threshold is met or exceeded during the Open Extension Period.
Revenue Threshold	30%	The revenue, as a percentage of total estimated construction cost, that must be paid to the Association from electric sales at the location(s) specified within the construction contract.
Open Extension Period	3 years	The period of time during which the Association shall pay the Construction Allowance Rebate. The Open Extension Period begins on the completion date of the Association's work order for the construction of the facilities to serve the applicable location(s), excluding the installation of the meter(s).

APPLICABILITY

The Construction Allowance shall be applied as is set forth in Part V: Extension Regulations.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

FRANCHISE FEE SURCHARGE

AVAILABILITY

To only those Consumers residing in a municipality that has a municipality franchise agreement.

RATE

The franchise fee or tax percentages for each municipality shown below will be applied to each Consumer's electric revenues residing in that municipality and surcharged on the Consumer's bill:

Municipality	% Franchise Charge
Bennett	3%/services over \$10,000 2%
Kiowa	3%/services over \$10,000 2%
Deer Trail	3%/services over \$10,000 2%
Elizabeth	3%/services over \$10,000 2%
Palmer Lake	3%/services over \$10,000 2%
Larkspur	3%/services over \$10,000 2%
Castle Rock	3%/services over \$10,000 2%
Parker	4%*
Woodland Park	3%/services over \$10,000 2%
Foxfield	3%/services over \$10,000 2%
Centennial	3%
Castle Pines North	3%

If the Association is granted a franchise by any municipality within its certified area and accepts the same, the Association shall have the right to adjust its franchise fee surcharge to recover the franchise tax that may be imposed by such franchise.

*Excise tax (in lieu of franchise fee).

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC RATE SCHEDULES

FEES AND CHARGES

Description	Fees/Charges
Membership Fee	\$5.00
Connection Fee	\$5.00
Discontinuance Fee (optional final read if a premise visit is required)	\$20.00
Disconnect Collection Charge	\$20.00
Disconnect Notice Fee	\$9.25
Non-Standard Meter Setup Fee (per request, per account)	\$80.00
Insufficient Funds Fee	\$20.00
Special Handling Charge (per each billing)	\$2.00
Meter Test Fee	\$20.00
Meter Diversion Fee (minimum)	\$500.00
Meter Tampering Fee	\$200.00
Small Generation Interconnection Fee (Level 1)	\$100.00
Small Generation Interconnection Fee (Level 2 and 3)	\$500.00
Work Request Design Fee (Residential)	\$200.00
Work Request Design Fee (Non-Residential)	\$500.00
Work Request Design Fee (Residential Development) \$100 base +	\$5.00/meter
Work Request Design Fee (Non-Residential Development) \$500 base +	\$5.00/meter

The following field service charge shall be assessed on a Consumer's account for removal of a functional AMI meter at the Consumer's request and for service calls requested by a Consumer to address issues that do not arise from Association equipment installation, failure, design, or operation.

During normal working hours	\$20.00
After normal working hours, only upon request of the Consumer	\$65.00

Depending on whether the Consumer's meter can be connected or reconnected remotely, the following fees apply:

Premise Visit Required		Remote (No Premise Visit Required)	
Same Day Connection Fee	\$20.00	Same Day Connection Fee	\$10.00
Same Day After Hours Fee	\$65.00	Same Day After Hours Fee	\$20.00
Reconnection Fee	\$20.00	Reconnection Fee	\$10.00
Reconnection Fee After Hours	\$65.00	Reconnection Fee After Hours	\$20.00



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART IV: ELECTRIC SERVICE REGULATIONS

Adopted by the Board of Directors

Effective February 1, 2019

Rate and Regulation Resolution BR19-3

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

Table of Contents

SECTION 1. GENERAL PROVISIONS 1

SECTION 2. INFORMATION FOR THE PUBLIC 1

 1.1 Normal Work Hours1

 2.2 Operating Schedules and Interruptions of Service1

 2.3 Filing of Rate Schedules and Regulations.....1

 2.4 Reports to the Commission.....1

 2.5 Preservation and Imaging of Records2

 2.6 Foreign Electricity2

 2.7 Accidents2

 2.8 Continuity of Service2

SECTION 3. INFORMATION FOR ASSOCIATION MEMBERS 3

 3.1 Information for Consumers.....3

 3.2 Membership in the Association3

 3.3 Application for Service4

 3.4 Wiring Inspections.....4

 3.5 Service Connection Fees4

 3.6 Choice of Rates5

 3.7 Extension of Service, Lines and Facilities5

 3.8 Temporary or Intermittent Service5

 3.9 Easements.....5

 3.10 Delivery Point.....6

 3.11 Access for the Association’s Employees6

 3.12 Diversion of Electric Energy and Meter Tampering6

 3.13 Space for Transformers and Other Facilities8

 3.14 Special Apparatus of Consumer.....8

 3.15 Maintenance of Consumers’ Facilities.....8

 3.16 Alteration or Relocation of Facilities9

 3.17 Consumer Deposits9

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

3.18	Consumer's Installation.....	11
3.19	Discontinuance of Service.....	12
3.20	Refusal to Serve a Consumer.....	14
3.21	Voltage Surveys and Records.....	15
3.22	Discontinuance of Service at Consumer's Request.....	15
3.23	Measurement of Service.....	15
3.24	Resale of Electric Energy.....	16
SECTION 4.	METERING.....	16
4.1	Meter Testing Facilities and Equipment.....	16
4.2	Meter Reading and Bill Forms.....	17
4.3	Meters and Service Connections.....	18
4.4	Location of Meters.....	18
4.5	Accuracy Requirements for Service Watthour Meters.....	19
4.6	Requests for Meter Tests.....	19
4.7	Adjustment of Bills for Meter Errors.....	20
4.8	Meter Installation Tests.....	20
4.9	Records of Tests and of Meters.....	21
4.10	Station Instruments and Watthour Meters.....	21
SECTION 5.	SMALL POWER PRODUCTION AND COGENERATION FACILITIES.....	21
5.1	Interconnection Requirements.....	21
5.2	Energy and Capacity Purchase From Qualifying Facilities.....	23
5.3	Renewable Energy Credits.....	23
SECTION 6.	NET-METERING.....	23
6.1	Availability.....	23
6.2	Applicability.....	24
6.3	Net Metering Requirements.....	24
6.4	Interconnection Requirements.....	24
6.5	Ownership of and Operating Responsibility and Liability.....	25
6.6	Credit and Payment for Excess Generation.....	26
SECTION 7.	BILLING AND PAYMENT TRANSACTIONS.....	27

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

7.1	Billing	27
7.2	Disputed Bills	28
7.3	Failure to Receive Bill	28
7.4	Terms of Payment.....	28
7.5	Collection Charge	29
7.6	Reconnection Charge	29
7.7	Budget Billing Plan.....	29
7.8	Surcharge for Municipal Charges.....	30
7.9	Refunds	30
SECTION 8.	ASSOCIATION OWNED ELECTRIC FACILITIES AND EQUIPMENT	30
8.1	Construction Requirements.....	30
8.2	Inspection of Plant and Equipment.....	30
8.3	Standard Voltage, Frequency and Permissible Variations.....	31
8.4	Pole Identification	31
8.5	Pole Inspection	32
8.6	Attachments to Association's Poles	32
8.7	Transformers, Protective Equipment and Billing Demand	32
8.8	Power Factor	32
8.9	Liability.....	33

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

SECTION 1. GENERAL PROVISIONS

The following Electric Service Regulations set forth the terms and conditions under which the Association supplies electric service to Consumers in the Association's service territory.

All electric service shall be subject to these Electric Service Regulations contained herein, together with the Rates and Regulations applicable to the individual class of service taken by the Consumer, with such supplements and revisions thereto as are from time to time in effect and on file with the Association.

SECTION 2. INFORMATION FOR THE PUBLIC

1.1 Normal Work Hours

- a. Normal work hours of the Association shall be posted in a conspicuous place at the offices of the Association.

2.2 Operating Schedules and Interruptions of Service

- a. The Association shall adopt an operating schedule providing for continuous service throughout its entire service area, and report any changes in the operating schedule to the Board of Directors.
- b. The Association shall keep a record of all interruptions of service upon its entire system, including a statement of the time, duration, and cause of any such interruption. All records under this regulation shall be retained by the Association for a period of not less than three (3) years.

2.3 Filing of Rate Schedules and Regulations

- a. Copies of all schedules of Rates and individual contracts for service, forms of routine contracts, charges for service connections and extensions of lines and of all Regulations covering relations with the Consumer shall be kept on file by the Association.
- b. Schedules of Rates, forms of contracts, and Regulations shall be on file in the local office of the Association, and shall be open to inspection by the public during regular business hours.

2.4 Reports to the Commission

- a. The Association shall make such special reports to the Commission as is required by law.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

2.5 Preservation and Imaging of Records

- a. The books of accounts and other records prepared by or on behalf of the Association shall be preserved in accordance with the regulations prescribed by the Federal Regulatory Energy Commission.
- b. Nothing in these Regulations shall prevent the Association from imaging any records it desires, provided that the imaged record shall be retained for the same period of time as specified for the original records.

2.6 Foreign Electricity

- a. The Association's Rates are based upon exclusive use of its electric service by the Consumer. No other source of electric energy shall be connected to any installation attached to the Association's electric Distribution System except by contract approved by the Association.
- b. Consumer-owned generation serving only the Consumer will not be considered a foreign source of power.

2.7 Accidents

- a. The Association shall keep a record of each accident in connection with the operation of its property, facilities, or service. A report will be prepared to document each accident and will include:
 1. Date, time, place, location.
 2. Extent of injuries and other damage.
 3. Names of all parties involved.
 4. Type of accident.

2.8 Continuity of Service

- a. The Association shall use reasonable diligence to provide a constant and uninterrupted supply of electric power and energy, but if such supply shall fail, be interrupted, or become defective through an act of God or the public enemy, by accident, strikes, labor troubles, fires, contact by foreign elements, inability to secure right-of-way or other permits needed, or any cause beyond reasonable control of the Association, the

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

Association shall not be liable, therefore, for any injury to Persons, damage to property, monetary loss or loss of business caused.

- b. For the purposes of making repairs to or changes in the Association's plant, generating equipment, transmission or Distribution System, or other property, the Association may, without incurring any liability, suspend service for such period as may be required. The Association will not inconvenience the Consumer unnecessarily and, whenever possible, will give reasonable notice to the Consumer prior to such suspension of service.
- c. Interruptions in service, however, will not relieve the Consumer from any charges for service actually supplied, nor will accidents to Consumer's equipment or machinery, or failure of Consumer's installations not due to the fault of the Association, relieve the Consumer of payment of minimum charges under the applicable rate or contract.
- d. When electric service facilities become idle to any location for a period greater than twelve (12) months, the Association may give written notice to the owner of record that if the owner desires that the electric service facilities continue to remain in place, the owner must pay the monthly basic service charge or other greater amount established by agreement with the Association. If the owner does not respond or elects to not pay the monthly amount, the Association may remove all or a portion of the electric service facilities at the location. Any reinstallation of the electric service facilities at the location shall be made pursuant to the Association's Extension Regulations.

SECTION 3. INFORMATION FOR ASSOCIATION MEMBERS

3.1 Information for Consumers

- a. The Association shall at any time, on request, give its Consumers such information and assistance as is reasonably possible in order that Consumers may secure safe and efficient service.
- b. The Association shall, on request, explain to its Consumers the method of reading meters.

3.2 Membership in the Association

- a. The Bylaws of the Association establish the terms of membership in the Association.
- b. Membership in the Association is not required as a condition of receiving electric service.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

3.3 Requests for Electric Service

- a. Requests for electric service must be made by the Person who will be obligated on the service account or that Person's agent or representative with documentation authorizing such agent or representative to act on the Person's behalf. Commercial or business entities are required to provide an IRS Form W-9 to the Association. The use of electric service shall constitute an agreement under which the user receives electric service and agrees to pay the Association therefore in accordance with applicable Rates and Regulations. The benefits and obligations of the agreement for service may not be assigned without written consent of the Association.
- b. The Association may charge a same day connection fee for new requests for service in the amount of \$20.00 for on-site connection and \$10.00 for remote connection. If a same day connection is required by the Consumer after hours a \$65.00 fee applies to on-site connection and \$20.00 for remote connection. If the Association charges such a fee, it shall offer a Consumer who is requesting service at a location where the power is already connected the opportunity to avoid the fee by agreeing to the prior meter read recorded in the Association's billing records as the starting point of their service.

3.4 Wiring Inspections

- a. The electrical wiring of each Person requesting service at premises not connected to the Association's Distribution System shall be inspected and approved by state, county, or local authorities before service is rendered by the Association. The Association shall not be responsible, however, for failure of the Person to obtain said inspection.
- b. The Association may, at its option, cause a similar inspection to be made of any existing Consumer's wiring if the Association has reason to believe that dangerous wiring or overloading of the service may exist on the Consumer's side of the Point of Delivery. Service may be discontinued in the event faulty wiring is discovered which creates a hazard to the occupants of the premises or property of the Consumer.

3.5 Service Connection Fees

- a. A connection fee of \$5.00 will be required for each service connection. A membership fee of \$5.00 shall make the member eligible for one (1) service connection, and upon termination of service, the \$5.00 membership fee will be applied as the service connection fee for the service initially connected for that Consumer.
- b. A service connection is defined as any connection or reconnection of service that results in establishing a new account for billing purposes or the transfer of an existing account.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

3.6 Choice of Rates

- a. The schedule of rates shall be on file at all offices of the Association and available on the Association's website. When there are two (2) or more rates applicable to any class of service, the Association will, upon request of the Person, explain the conditions, character of installation or use of service governing the several rates and assist in the selection of the rates most suitable for the Person's requirements. The Person, however, shall be responsible for final selection of said rate, and the Association shall assume no liability therefore.

3.7 Extension of Service, Lines and Facilities

- a. The Association's Regulations regarding extension of service, lines, and facilities is set forth in Part V – Extension Regulations.

3.8 Temporary or Intermittent Service

- a. If service to a Consumer is to be temporary or intermittent, the service connection and any line construction involved will be as set forth in the Association's current Rates and Regulations.

3.9 Easements

- a. A contract for electric service, or receipt of service by a Consumer, will be construed as an agreement granting to the Association an easement for electric lines, wires, conduits and other equipment of the Association necessary to render service to the Consumer. If requested by the Association, the Consumer will execute the Association's standard form of easement granting to the Association, at no expense therefore, satisfactory easements for the suitable location of the Association's wires, conduits, poles, transformers, metering equipment, and other appurtenances on or across lands owned or controlled by the Consumer, and will furnish space and shelter satisfactory to the Association for all necessary apparatus of the Association located on the Consumer's premises. In the event the Consumer shall divide premises by sale in such manner that one part shall be isolated from streets or alleys where the Association's electric lines are accessible, the Consumer shall grant or reserve an easement for electric service over the part having access to electric lines for the benefit of the isolated part.
- b. The Association may exercise its right of eminent domain and condemn private property as necessary to construct, operate, and maintain the Association's electric system.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

3.10 Delivery Point

- a. The delivery point shall be defined as the point where the Association's electric facilities connect to those of the Consumer.

3.11 Access for the Association's Employees

- a. The Consumer shall provide reasonable access to their premises at all reasonable times for authorized employees of the Association for any proper purpose incidental to the supplying of electric service. The Consumer may be required to pay the reasonable expenses of the Association for meter readings, connects, and disconnects in the event such access is not provided.
- b. No delivery point or meter will be located or maintained beyond the point where reasonable access is provided.
- c. Where the Consumer does not provide access to his/her premises at all reasonable times for employees of the Association for the purpose of meter reading, the Consumer may be required to pay the reasonable expenditures of the Association for installing meters with remote indicators or relocating the existing meter facility.

3.12 Diversion of Electric Energy and Meter Tampering

- a. The existence of electric energy consuming devices installed ahead of the meter or any tampering or interfering with wires, devices, or equipment connected to the Association's Distribution System or the damage to, alteration or obstruction of any meter (including the breaking of meter seals) without prior approval and knowledge of the Association, which will permit or make possible the use of the electric energy without its proper registration on the Association's meter, shall constitute prima facie evidence of diversion of electric energy by the Consumer in whose name service is being rendered, or by the Person benefiting from the use of such diverted energy. In the event that an Association check meter registers more electric energy in the same interval of time than does the meter installed at the Consumer's premises after such meter shall have been tested and found to be registering within the limits of accuracy prescribed by the Association's Regulations, such facts shall also constitute prima facie evidence of diversion of electric energy.
- b. In such instances, the Association shall, in any reasonable manner, compute the amount of diverted electric energy and shall have the right to enter the Consumer's premises and make an actual count of all electric energy consuming devices to aid in such computation. Where the Association is unable to make such count, the computation will be based on any other available information or estimated. Such computation will be

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

made for the period beginning with the date on which the Consumer began using electric energy in the location where the diversion occurred, unless evidence proves that the diversion commenced at a later date, and ending with the date on which the diversion ceased.

- c. A Consumer who diverts electric energy shall be required to pay for electric energy diverted, based upon the aforesaid computation under the applicable rate effective during the period of diversion; the cost of investigating and confirming such diversion; costs associated with disconnecting and reconnecting service; the power diversion fee specified in subsection (e); and all legal costs and fees incurred by the Association related to the diversion in any way. The Consumer may be billed for such costs as they are incurred, which bills shall be due and payable upon presentation.
- d. Reconnecting a meter, breaking or removing a meter seal, or tampering, altering, obstructing, or interfering with the Association's meter in any way, without diverting electric energy and without prior approval and knowledge of the Association, shall constitute prima facie evidence of meter tampering by the Consumer in whose name service is being rendered. A Consumer who tampers with a meter shall be required to pay the meter tampering fee specified in subsection (e) and all legal costs and fees incurred by the Association related to the meter tampering in any way. The Consumer may be billed for such costs as they are incurred, which bills shall be due and payable upon presentation.
- e. If service has been disconnected for diversion of electric energy or meter tampering, the Association shall not render service to the Consumer or to any other Person for the Consumer's use or benefit at the same or any other location until:
 1. The Consumer has paid all charges as set forth in this Regulation; and
 2. The Consumer has paid a power diversion fee in the amount of \$500 or a meter tampering fee in the amount of \$200, whichever is applicable; and
 3. The Consumer has paid to the Association the installation cost of or has had installed, at the Consumer's expense, such entrance and service equipment as is necessary to prevent further diversion of electric energy and meter tampering.
- f. The foregoing Regulations pertaining to diversion of electric energy are not in any way intended to affect or modify any action or prosecution under the civil and criminal statutes of the State of Colorado.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

3.13 Space for Transformers and Other Facilities

- a. The Consumer, at the request of the Association, shall furnish and maintain indoor or underground space and facilities for the installation of the Association's transformers and other equipment in those cases where this type of installation is required or requested by the Consumer.

3.14 Special Apparatus of Consumer

- a. The Consumer will, in every case, confer with the Association before any special apparatus or any apparatus requiring extremely close voltage regulation is connected. In the event that any equipment is connected to the Association's lines, the operation of which impairs service to other Consumers, the Association reserves the right to require correction of the condition by the Consumer. The Association may refuse or discontinue service to such equipment until such condition is corrected by the Consumer. In certain circumstances, the use of equipment having fluctuating or intermittent load characteristics, or having an abnormal effect on voltage, may necessitate the furnishing of service to such equipment through isolated transformers and separate service loops, or installing transformer and/or line capacity in excess of that normally required by non-fluctuating or non-intermittent equipment in order to protect the quality of service to the Consumer, or to other Consumers. The Association reserves the right to charge the Consumer the full cost of facilities to provide any special service required by such equipment and/or to prevent any impairment in service to the Consumer or to other Consumers. Where the Consumer is billed under a measured demand, the Association may determine the billing demand on a shorter interval than specified in the rate schedule, or may make other suitable adjustment, irrespective of any provision relative to billing demand determination contained in such rate.
- b. The Association reserves the right to deny service to a Consumer using SCR's, Triacs or other wave chopping devices capable of causing harmonics and subsequent interference to electronic devices on or adjacent to Association lines.

3.15 Maintenance of Consumers' Facilities

- a. All electric wiring, conduits, cables and apparatus, including necessary protective appliances essential to utilization of service on the Consumer's side of delivery point, shall be furnished, installed, and maintained at the Consumer's expense, except as specifically provided by the contract for service, applicable rate schedule, or these Regulations.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- b. The Association may require the Consumer to pay for service interruption calls made by employees of the Association to correct faulty electric facilities located on the Consumer's side of the delivery point.
- c. If, for special reasons, the Consumer requires or elects to use voltages other than the standard secondary and primary voltages of the Association's established Distribution System, the special transformers will be installed, operated, and maintained by and at the expense of the Consumer. All voltage converters are subject to Association approval.

3.16 Alteration or Relocation of Facilities

- a. Requests for alteration or relocation of the Association's facilities for road moves, house moving, joint use, etc., shall be made sufficiently in advance to enable the Association to schedule the requested alteration or relocation. Where possible, at least thirty (30) days' notice should be given.
- b. Except when the Association's facilities are located in a public right-of-way, and relocation is requested by and for the benefit of the owner of that public right-of-way, the party requesting that alteration or relocation shall pay the estimated cost thereof in advance and shall be responsible for the actual cost.
- c. The Consumer shall reimburse the Association for any cost associated with relocation or alteration of facilities made at the request of the Consumer for the Consumer's convenience. Except in case of emergency, meters and other equipment of the Association will be removed or relocated only by employees of the Association. The Association shall, at its option, require a cash deposit sufficient in amount to pay for all estimated costs of the alteration or relocation. If due to an emergency, the Consumer removes a meter or other facilities of the Association, said Consumer will be required to immediately notify the Association.

3.17 Consumer Deposits

- a. The Association may require a cash deposit in the amount of an estimated sixty (60) day bill. A non-cash deposit in the form of a bank issued letter of credit, insurer's bond, or other form of surety may be submitted and accepted upon review and approval of the Association. If surety expires prior to establishing twelve (12) months of good payment history, a new form of surety or cash deposit will be required. Such deposit may be in addition to any advance, contribution, or guarantee provided for in the Extension Regulations. Deposits will be refunded after the Association's records show that the Consumer has a consecutive twelve (12) month record with no past due amounts appearing on the monthly statements. Cash deposits may be paid to the Association in

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

installments within the first three months of service. Interest will begin accruing with the initial payment received and the twelve (12) month period will begin upon receipt of the full deposit amount.

Deposits will be required as follows:

1. A Consumer who receives or has previously received service from the Association will be required to make a deposit of an estimated sixty (60) day bill only if the Consumer has not made timely and complete payments throughout the most recent twelve (12) months in which the Consumer has received service from the Association.
 2. Consumers that have not established a previous payment record with the Association will be required to make a deposit of an estimated sixty (60) day bill. If an estimate of 60 days cannot be determined, a minimum deposit amount will be collected in the amount of \$75 for residential services and \$150 for non-residential services.
 3. If an account is disconnected for nonpayment or if the Consumer's usage increases from the historical usage at the location by more than 100%, the Association may require a new or additional deposit. If the deposit is imposed or increased based on usage, it will be based on the increased usage. The new or increased deposit shall be subject to refund after twelve (12) months as proved in subsection (a).
- b. The Association shall pay simple interest on cash deposits at the percentage rate per annum as calculated at the rate determined by the Commission rules applicable to interest on deposits and in the manner provided below. Interest will be payable upon return of the deposit for the time such deposit was held by the Association or annually at the request of the Consumer. Deposits will be refunded after the Association's records show that the Consumer has a consecutive twelve (12) month record with no past due amounts appearing on the monthly statements or upon termination of service to the Consumer without a past due amount, whichever occurs first.
- c. The Association will submit unclaimed deposits, including any accrued interest and less any lawful deductions or amounts owed to the Association, to the energy assistance organization designated by the Colorado legislative commission on low-income energy assistance. Deposits are considered unclaimed when left with the Association more than two (2) years after termination of the services for which the deposit was made or more than two (2) years after the deposit became payable to the Consumer and after the Association has made reasonable efforts to locate the Consumer.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- d. The Association shall maintain records to show the following for each deposit:
 - 1. The name of each Consumer making a deposit.
 - 2. The premises occupied by the Consumer when making a deposit and successive premises occupied while the deposit is retained by the Association.
 - 3. The amount and date of the deposit.
 - 4. The record of each transaction, such as payment of interest, interest credited, etc.
 - 5. If the deposit was returned to the Consumer, the date on which the deposit was returned to the Consumer.
 - 6. If the unclaimed cash deposit was paid to the energy assistance organization or other entity to whom the Association is authorized or required to pay, the date on which the cash deposit was paid and to what entity it was paid.
- e. The making of a deposit will not relieve any Consumer from payment of current bills as they become due, and no deposit will be applied by the Association to any indebtedness of the Consumer except to a bill for electric services due or past due after service is terminated.

3.18 Consumer's Installation

- a. Before purchasing equipment or beginning construction of a proposed installation, the Consumer shall be expected to confer with the Association to determine if the type of service, capacity, and voltage desired by the Consumer is available, to determine if extensions of, or additions to, the Association's facilities will be required; and to secure definite location of the delivery point. Before any additions to or alterations of existing installations are made by the Consumer, who will materially affect the amount of service required or may require change in the type of service or the delivery point, the Association must be notified reasonably in advance thereof as to the proposed additions or alterations in order that the Association may first determine if the service is available and, if so, that the necessary changes in the Association's facilities may be arranged for and completed.
- b. The Association's recommendations for protection of the Consumer's equipment against low voltage, phase reversal, and single-phase operation on three-phase loads shall be obtained from the Association by the Consumer and shall govern the installation of protective equipment by the Consumer.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- c. All wiring and electrical equipment on the Consumer's side of the delivery point will be furnished, installed and maintained at all times by the Consumer in conformity with Good Utility Practice, the National Electrical Code, the National Electrical Safety Code, the requirements of any governmental authority having jurisdiction and in accordance with the Association's Regulations.
- d. Except as otherwise provided in these Regulations, any overhead or underground distribution lines required beyond the delivery point shall be installed, owned, operated and maintained by the Consumer. Electric power and energy will be metered at a location designated by the Association, which location may be at a point other than the delivery point. The Consumer will provide, install, operate, and maintain such protective devices as specified and approved by the Association through which connection is made to the Association's Distribution System.

3.19 Discontinuance of Service

- a. The Association shall not discontinue the service of any Consumer for violation of any Regulation of the Association and/or for nonpayment of any sum due for electric service except upon written notice mailed by first-class mail or delivered, at least ten (10) days in advance of the disconnect, advising the Consumer exactly what Regulation(s) has been violated for which service will be discontinued and/or the amount due and the date by which the same shall be paid. This Regulation shall not apply where a bypass is discovered on a Consumer's service meter, or in the event of the discovery of a short-circuit on a Consumer's premises, or in the case of a Consumer utilizing the service in such a manner as to make it dangerous to the public or occupants of the premises, thus making an immediate discontinuance of service to the premises imperative.
- b. In the event the Association gives notice of discontinuance of service, said notice shall advise the Consumer how to contact the Association to resolve any dispute with respect to a violation of any Regulation and/or with respect to amount due or due date. If a disconnect notice is issued, a disconnect notice fee in the amount of \$9.25 will be charged. If the Consumer is disconnected for non-pay, the disconnect notice fee may be included in the total payment required to be reconnected. Any Consumer may, with respect to an unresolved dispute contained on the notice, request a formal hearing in writing before members of the Association's Board of Directors, and an order not to terminate service will be issued only if: a) The Consumer has posted a deposit with the Association equal to the amount of the dispute, and b) has previously attempted to resolve the matter with Association personnel by letter, email, telephone or in person.
- c. A residential Consumer may avoid discontinuance of service by complying with one or more of the following conditions:

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

1. Paying the noticed amount, or,
 2. Paying no charges and presenting the Association a current medical certificate signed by a physician, or health practitioner acting under a physician, licensed by the State of Colorado as defined per subsection (i).
 3. Any Consumers, with a monthly payment record, finding themselves in a financial hardship may notify the Association and request special arrangements of short duration.
- d. In situations where the Association has been notified in writing that the utility service for an entire dwelling is recorded on a single meter or multiple retail units are on one meter, the Association shall mail or deliver the notice of discontinuance to the Consumer of record, and shall send or deliver a copy of said notice of discontinuance to each individual dwelling unit on the premises. The Association may also post a copy of the notice of discontinuance in one or more of the common areas of the dwelling unit involved.
- e. The Association will require payment only in the form of cash, certified funds, or credit card payments for all returned checks.
- f. Delinquency in payment for service rendered to a previous occupant of the premises to be served and unpaid charges for services or facilities not ordered by the present or prospective Consumer shall not constitute a sufficient cause for refusal of service to a present or prospective Consumer, provided, however, the Association may decline to furnish service at the same premises for the use of a delinquent Consumer by subterfuge in any manner. Subterfuge includes, but is not restricted to, an application for service at a given location in the name of another party by a Person whose account is delinquent and who continues to reside at the premises. Service shall not be discontinued or refused for failure to pay an indebtedness except as incurred for electric service rendered by the Association.
- g. Service shall not be discontinued between 12 noon on Friday and 8 a.m. the following Monday, or between 12 noon on the day prior to and 8 a.m. on the day following any federal holiday or Association observed holiday.
- h. Service will be restored within twelve (12) hours after the Consumer satisfies one (1) of the following provisions unless extenuating circumstances prevent restoration.
1. Pays full amount of notice, plus all reconnect fees and/or security deposits.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

2. Residential Consumer presents a current medical certificate signed by a physician, or medical practitioner acting under a physician's license, in the State of Colorado as defined per subsection (i).
 - i. The Association shall postpone discontinuance or restore service to a residential Consumer for sixty (60) days from the date the Consumer submits a medical certificate issued by a Colorado-licensed physician or health care practitioner acting under a physician's authority, showing that discontinuance of service will aggravate an existing medical condition or create a medical emergency for the Consumer or a permanent resident of the Consumer's household. The Association reserves the right to request additional information relevant to the certificate. The Consumer may receive a single thirty (30) day extension by providing a second medical certificate prior to the expiration of the original sixty (60) day period. A residential Consumer may submit a new medical certificate to postpone discontinuance of electric service for another sixty (60) day period at any time if the full past due amount from the current or prior medical certificate is paid. The Association will not honor any medical certificate submitted as a means of subterfuge.
 - j. Notwithstanding anything herein to the contrary, service may be discontinued with or without notice under the following conditions:
 1. Safety reasons, in opinion of the Association.
 2. Ordered by any properly constituted governmental authority.
 3. Previously disconnected service restored by other than Association personnel and the original cause for the discontinuance has not been cured.
 - k. In the event a Consumer's service is immediately terminated without prior notice, the Consumer will have the right of immediate appeal to the Board of Directors pursuant to Section 6 of Part VI – Complaint Procedure.

3.20 Refusal to Serve a Consumer

- a. The Association may refuse to serve a Consumer or prospective Consumer until he/she has complied with the Association's general Rates and Regulations, and such other reasonable regulations as may be approved from time to time by the Association.
- b. The Association shall not serve a Person who is delinquent in payments to the Association for service previously rendered at the same or other locations until such indebtedness is paid in full.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- c. The Association shall not reconnect service that has been disconnected for six (6) months or more until the Consumer or prospective Consumer obtains the necessary approvals from the state and/or county electrical inspector of the Temporary or Permanent meter loop installation.

3.21 Voltage Surveys and Records

- a. The Association shall have, for its use, portable indicating voltmeters and recording voltmeters of the curve drawing type suitable for the service voltages furnished. The Association shall make a sufficient number of voltage surveys to indicate the character of service furnished from each center of distribution and to satisfy compliance with its voltage requirements. The Association shall keep at least one (1) curve drawing voltmeter in continuous service at the main business office.

3.22 Discontinuance of Service at Consumer's Request

- a. A Consumer wishing to discontinue service should give at least three (3) Business Days' notice to the Association to that effect, unless otherwise specified in the applicable rate or contract, in order to allow time for the final meter reading and disconnection of service. If such notice is not received by the Association, the Consumer will be liable for service until final reading of the meter. Notice to discontinue service will not relieve the Consumer from any minimum charge or guaranteed payment under any contract or applicable rate.
- b. Upon notice of discontinuance of service, the Association shall obtain a final meter read, for which it may charge a fee not to exceed \$20.00. If the Association charges such a fee, it shall offer a Consumer who is discontinuing service the opportunity to avoid the fee by (1) receiving a final bill based upon the Association's estimate, which shall be based on the Consumer's historical data on the account and which bill shall be final and binding; or (2) calling in to the Association with the final read done by the Consumer, provided that the Association shall issue a final bill based upon its estimate if a Consumer who selects this choice fails to call in on the agreed upon date.
- c. Due to the cost of processing, credit balances on terminated accounts in amounts of \$5.00 or less will not be refunded unless specifically requested by the Consumer within thirty (30) days of final billing.

3.23 Measurement of Service

- a. Each class of electric service supplied will be metered and billed separately. All service to a Consumer under one (1) applicable rate will be measured by a single meter, and meter readings will not be combined for billing purposes. Adjoining properties may be

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

combined on a single meter at the Consumer's expense and served as a single Consumer where such properties are controlled, occupied, and used for farm or commercial purposes by a single enterprise engaged in the pursuit of a single business. Service to the same Person at different premises will be considered as service to separate Consumers and will be metered and billed separately unless otherwise approved by the Association.

3.24 Resale of Electric Energy

- a. The Consumer shall not extend his/her electric facilities outside his/her premises for service to other Consumers or premises, and shall not resell any of the energy received by him/her from the Association to any other Person or Persons on the Consumer's premises or for use on any other premises.

SECTION 4. METERING

4.1 Meter Testing Facilities and Equipment

- a. The Association will provide such testing apparatus and equipment as may be necessary to comply with the Regulations of the Association.
- b. The Association shall make such tests with such frequency and in such manner and at such places as may be necessary.
- c. The Association shall provide electrical testing instruments for testing service wathour meters.
- d. For testing the accuracy of portable wathour meters, commonly called "rotating standards," and other portable instruments used for testing service meters, the Association shall provide as reference or check standards suitable indicating electrical instruments, wathour meters, or any or all of them hereafter called "reference standards." Such reference standards may be of the service type of wathour meters, but if so, such wathour meters shall be permanently mounted in the meter laboratory of the Association and be used for no other purpose than for checking rotating standards.
- e. Reference standards shall be submitted at least once each year to a laboratory of recognized standing for the purpose of test and adjustment.
- f. All working rotating standards (portable wathour meters) shall be compared with the reference standards at least once a year for commutator types, and once in two (2) years for induction types, during the time such working standards are being regularly used. If working rotating standards (portable wathour meters) are in error of not more than one (1) percent, plus or minus, at any load at which the standard shall be used, the

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

standard may be adjusted by comparison with the Association's reference standards. However, if working rotating standards test in error of more than one (1) percent, plus or minus, such standards shall be tested, adjusted and certified in a standardizing laboratory of recognized standing. Each rotating standard (portable watt-hour meters) shall at all times be accompanied by a certificate, sticker, or calibrating card signed by the standardizing laboratory, giving the date when it was last certified and adjusted. Records of certification and calibrations shall be kept on file in the office of the Association for the life of the instruments.

- g. All portable indicating electrical testing instruments, such as voltmeters, ammeters and wattmeters, when in regular use for testing purposes, shall have their calibration regularly and frequently determined, using suitable reference standards. Instruments in constant use should be checked yearly, and if found appreciably in error at zero, or more than one percent (1%) of full scale value at commonly used scale deflection shall, unless accompanied by a calibration card, be adjusted and certified. This yearly interval may be lengthened if the instrument is used infrequently and is carefully handled, but, in any case, the instrument shall be checked at least annually.

4.2 Meter Reading and Bill Forms

- a. Each service meter shall clearly indicate the kilowatt-hours and units of demand where applicable for which a service charge is made to the Consumer. In those cases where the register and/or chart reading must be multiplied by a constant or factor to obtain the units consumed, the factor, factors or constant shall be clearly marked on the register or face of the meter.
- b. At the time the Association reads the Consumer's meter or thereafter, upon the Consumer's request, the Association will make a record showing the date of the reading, and either the total usage expressed in kilowatt-hours or other unit of service recorded.
- c. All bills rendered to the Consumer for metered service furnished shall show:
 - 1. Net amount due;
 - 2. Dates and meter readings beginning and ending the period during which service was rendered, unless the bill was estimated;
 - 3. A distinct marking to identify an estimated bill;
 - 4. An appropriate rate or rate code identification;
 - 5. Last date payable after which the bill becomes past due; and

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

6. All other essential facts upon which the bill is based, including those factors and/or constants set forth in subsection a.
- d. When the Association reads meters, it shall do so nearly as possible at regular intervals. It shall not be required to read the meter at other than the regular meter reading periods, except in case of connection or disconnection of service.
- e. Any Consumer will be permitted to make installment payments for amounts that were not billed in past billing periods due to circumstances outside of the Consumer's control, such as meter malfunctions, billing errors, meter reading errors, or failure to read the meter. Any installment payments under the provisions of this Regulation may extend over a period equal in length to the period during which the errors were accumulated and shall bear no interest.

4.3 Meters and Service Connections

- a. All meters used in connection with the metering of electric service shall be furnished, installed, and maintained at the expense of the Association.
- b. Any equipment, devices, or facilities furnished at the expense of the Association or on which the Association bears the expense of maintenance and renewal shall remain the property of the Association, and may be removed by it at any time after discontinuance of service.
- c. Service to the Consumer's property shall be installed and maintained at the expense of the Association, subject to the terms and conditions set forth in the Association's Regulations.

4.4 Location of Meters

- a. Meters shall be located at an exterior location of the premises being served. In the event service is provided to a farmstead or similar group of buildings, the meter shall be located on the meter pole or other point at which the Association's service connections terminate. In the case of underground service, the meter may be located on a metering pedestal. In any event, meters shall be located in accordance with accepted safe practice.
- b. Meters shall not be installed indoors or in a courtyard or fenced area that could be locked. Meter locations may not interfere with sidewalks or driveways; or where they will obstruct the opening of doors or windows; or in any location considered hazardous; or where reading, testing, or servicing of the meter may become impracticable. Meters shall

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

not be located where visits of Association personnel will cause unreasonable annoyance or inconvenience to the Consumer.

- c. Meter locations shall be such that the meters are easily accessible for reading, testing and servicing in accordance with the requirements of the Association.

4.5 Accuracy Requirements for Service Watthour Meters

- a. The Association will exercise reasonable care to determine and maintain the general accuracy of all electric meters in use. No service watthour meter that has an incorrect register constant, test constant, or that registers upon no load (creeps), shall be placed in service or allowed to remain in service.
- b. No service watthour meter that has an error in registration of more than plus or minus two (2) percent, at either light load or heavy load, shall be placed in service. Demand meters may have an allowable error of not more than two (2) percent of full scale deflection. Whenever a meter is found to exceed these limits, it shall be replaced.
- c. Light loads shall be construed to mean approximately three (3) percent to ten (10) percent of the nameplate rate capacity of the meter. Heavy loads shall be construed to mean not less than sixty (60) percent or more than one-hundred (100) percent of the nameplate rate capacity of the meter.
- d. Meters used with instrument transformers or shunts shall be adjusted so that the overall accuracy of the metering installation will meet the requirements of this Regulation.

4.6 Requests for Meter Tests

- a. The Association shall make a test of the accuracy of any electric service meter, free of charge, upon the request of a Consumer provided that the meter has not been tested by the Association within the twelve (12) month period prior to such request, and provided that the Consumer will accept the results of said test as a basis for the settlement of the difference claimed. A written report giving the results of such test shall be made to the Consumer requesting same, the original record being kept on file at the office of the Association for a period of at least two (2) years.
- b. The Association will test any service watthour meter upon the request of the Consumer notwithstanding the fact that the meter has been tested within the twelve (12) month period prior to such request, provided that the Consumer pay a fee of \$20.00 which shall be refunded by the Association if the meter is found to have a positive average error as prescribed in subsection 4.7.c.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

4.7 Adjustment of Bills for Meter Errors

- a. If any service watt-hour meter tested upon the request of the Consumer by the Association is found to be more than two (2) percent fast at any load, additional tests shall be made to determine the average error of the meter.
- b. The average error of the meter in tests by the Association shall be defined as the arithmetic average of the percent registration at light load and at heavy load, giving the heavy load registration a weight of four (4) and the light load registration a weight of one (1).
- c. When a meter is found to have a positive average error, in excess of two percent (2%) in tests by the Association, the Association shall refund to the Consumer an amount equal to the excess charged for the kilowatt-hours incorrectly metered for a period equal to one-half of the time elapsed since the last previous test, but not to exceed six (6) months.
- d. When a meter is found to have a negative average error, in excess of the two percent (2%) in tests made by the Association, the Association may make a charge to the Consumer for the kilowatt-hours incorrectly metered for a period equal to one-half of the time elapsed since the last previous test, but not to exceed six (6) months.
- e. If a meter is found to have an incorrect register ratio or multiplier, the error shall be corrected. When the error is adverse to the Consumer, the Association shall refund to the Consumer an amount equal to the excess charged for the kilowatt-hours incorrectly metered for the period of time the meter was used in billing the Consumer. Where the error is adverse to the Association, the Association may make a charge to the Consumer for the kilowatt-hours incorrectly metered for the period of time the meter was used in billing the Consumer.
- f. If a meter is found not to register, to register intermittently, or to partially register for any period, the Association shall estimate a charge for the kilowatt-hours used by averaging the amounts registered over similar periods, or over corresponding periods in previous years or such other acceptable information available.

4.8 Meter Installation Tests

- a. All service watt-hour meters shall be tested and adjusted to register accurately to within the limits specified in subsection 4.5 and to otherwise conform to the requirements of that regulation, either before installation or within sixty (60) days after installation.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

4.9 Records of Tests and of Meters

- a. Complete records shall be maintained on each meter owned or used by the Association. Such records shall show the date of purchase, manufacturer's serial number, record of the present location, and date and results of the last test performed by the Association. This record shall be maintained for the life of the meter.
- b. Whenever a meter is tested, either on request or upon complaint, the test record shall include the information necessary for identifying the meter, the reason for making the test, the reading of the meter if removed from service, the result of the test, with all data taken at the time of the test in sufficiently complete form to permit the checking of the methods employed and calculations made. The results of such test shall be conveyed to the Consumer making the request or complaint, either orally or in writing. Such records shall be retained for a period of not less than two (2) years.

4.10 Station Instruments and Watthour Meters

- a. The Association shall have installed such instruments or watthour meters as may be necessary to furnish full information as to monthly purchases of electrical energy. The Association shall also install such instruments as may be necessary to obtain a daily record of the load upon each of its distribution substations.

SECTION 5. SMALL POWER PRODUCTION AND COGENERATION FACILITIES

The Association will interconnect and purchase energy and capacity from qualifying small power production and cogeneration facilities ("Qualifying Facility") in accordance with the Public Utility Regulatory Policies Act of 1978 (PURPA), applicable Federal and Colorado laws and regulations, these Association Regulations, and all other applicable laws and regulations as may be adopted and amended from time to time.

Qualifying small power production facilities with a total nameplate generating capacity up to 10 kW for residential Consumer-Generators and 25 kW for commercial or industrial Consumer-Generators may offset the electricity generated from eligible energy resources on the Consumer-Generator's side of the meter according to the Association's net metering regulations.

5.1 Interconnection Requirements

- a. Each owner of a Qualifying Facility shall pay the costs of interconnecting with the Association's system, including the Interconnection Request processing fee; feasibility, system impact, and facilities studies; Interconnection Facilities; transmission and system

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

upgrade costs; and other engineering and construction costs necessary to interconnect the Qualifying Facility to the Association's system.

- b. Qualifying Facilities with a total nameplate generating capacity of 10 MW or less shall comply with the Association's Small Generation Interconnection Procedures, as may be amended from time to time.
- c. Qualifying Facilities with a total nameplate generating capacity or greater than 10 MW and up to 80 MW shall comply with the Association's Large Generation Interconnection Procedures, as may be amended from time to time. Cogeneration facilities larger than 80 MW shall comply with the Association's Large Generation Interconnection Procedures and such other reasonable requirements as may be necessary to interconnect with the Association's system as determined in the sole discretion of the Association.
- d. The Association shall place Interconnection Request applications in a first-come, first-serve order per feeder and per substation based upon the Association's date and time stamp receipt of the complete and valid Interconnection Request. The Association will use the order of each Interconnection Request to determine the cost responsibility for the upgrades necessary to accommodate the interconnection. The position in the queue prior to executing an Interconnection Agreement with the Association is non-transferrable.
- e. Submitting an Interconnection Request application does not create a right to interconnect to the Association's system; such right does not vest in the owner until the Association agrees to enter into an Interconnection Agreement with the owner, the Association and owner enter into such agreement, and the owner pays all costs required by the Association to interconnect the Qualifying Facility to the Association's system.
- f. The owner of the Qualifying Facility is required to agree to the terms and conditions of the Association's Interconnection Agreement, which include, but are not limited to, interconnection standards, insurance and indemnification provisions, and operational requirements for the Qualifying Facility. Interconnection Agreements shall survive transfer of ownership of the Qualifying Facility to a new owner when the new owner agrees in writing to comply with the terms of the agreement and so notifies the Association.
- g. If the owner of a Qualifying Facility fails to pay the deposit, fees, or other costs required by the Association's Small or Large Generation Interconnection Procedures, or fails to execute an Interconnection Agreement with the Association according to such procedures, the Interconnection Request application for the Qualifying Facility shall be deemed withdrawn.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

5.2 Energy and Capacity Purchase From Qualifying Facilities

- a. The Association shall purchase energy and capacity from Qualifying Facilities at the Association's Avoided Costs, provided that the amount of energy and capacity purchased by the Association is subject to the capability of the Association's electric system to accept and deliver such energy and capacity as determined by the Association in its sole discretion.
- b. The Association shall establish and publish an avoided cost rate for purchases from Qualifying Facilities with a design capacity of 100 kW or less. Upon request, the Association shall determine its avoided cost rate for purchases from Qualifying Facilities with a design capacity of greater than 100 kW; such determination shall be based upon the Association's system load and cost data and the proposed Qualifying Facility's technology, location, size, and capacity.
- c. The Association may enter into a power purchase agreement with the owner of a Qualifying Facility at such time the Qualifying Facility is a viable project and the owner demonstrates that it is ready, willing, and able to perform under the power purchase agreement (i.e. the owner demonstrates proof of site control and that the project is financed, permits are obtained, transmission capacity is available, and other requirements necessary for the construction of the Qualifying Facility are satisfied).

5.3 Renewable Energy Credits

- a. Except as may otherwise be agreed to in writing, RECs are deemed to be transferred by the Qualifying Facility to the Association.
- b. For Qualifying Facilities interconnected on or after the effective date of these Regulations, the Association shall waive a portion of the application fee in consideration for ownership of all RECs associated with the energy generated by a Qualifying Facility for the duration of its operation and interconnection to the Association's system.

SECTION 6. NET-METERING

6.1 Availability

Available to Consumers who own or operate a net-metering system as defined in this Regulation.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

6.2 Applicability

Applicable to the interconnection and parallel operation of a net-metering system as defined in this Regulation having a generation capacity of 25 kW or less for commercial services and 10 kW or less for residential services.

The Association shall allow an interconnected Consumer-Generator's retail electricity consumption to be offset by the electricity generated from a net-metering system that is interconnected with the facilities of the Association.

6.3 Net Metering Requirements

- a. Net-metering system means a system for electrical power generation and net metering that meets each of the following requirements:
 1. The system uses solar, wind, biomass, new hydropower, recycled energy, or fuel cells using hydrogen derived from any of these resources as its energy source;
 2. The system has a generating capacity of no more than 25 kW for commercial and industrial Consumer-Generators or 10 kW for residential Consumer-Generators, or such greater capacity as may be required by law;
 3. The system is located on premises that are owned, operated, leased, or otherwise controlled by the Consumer-Generator;
 4. The system operates in parallel with the local Distribution System of the Association. The system shall be installed as a non-islanding system;
 5. The system shall not be used to offset or provide credits for electric consumption at another meter of the Consumer-Generator or for any other Consumer.

6.4 Interconnection Requirements

- a. A net-metering system must comply with all standards for interconnection set by the Association, including:
 1. A net-metering system used by a Consumer-Generator shall meet all applicable safety and performance standards established by the National Electrical Code, the Institute of Electrical and Electronics Engineers, Underwriter's Laboratories Incorporated, the National Electric Safety Code, and any other applicable regulations or standards as they may be revised from time to time, specifically

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

including those certification codes and standards set forth in the interconnection rules of the Colorado PUC.

2. The Consumer-Generator shall, at its own expense, install a lockable isolation device capable of isolating the net-metering system from the Association's Distribution System. All such equipment shall be approved by the Association and shall be accessible by the Association at all times.
3. The Association must review the Consumer-Generator's design prior to interconnection and must be provided the opportunity, if requested, to inspect all generation and related equipment. It is the concern of the Association to protect its employees, contractors, the system and other Consumers from injury, damage, hazard, or threats to power quality or reliability due to a Consumer-Generator.
4. Total harmonic distortion caused by the inverter will be measured at the point of interconnection. If a Consumer-Generator is found to be interfering with the Association's system, other Consumer-Generators, other Consumers, or public communications, the interfering Consumer-Generator will be required to install filtering or other corrective measures to bring the harmonic output of his inverter within the values stated by IEEE standard 519-1992.
5. Maintenance of the net-metering system shall be performed in accordance with the manufacturer's published maintenance procedures. Periodic testing by a qualified technician shall be completed with successful results in accordance with the manufacturer's published recommendations for periodic testing at, or before, the recommended testing intervals. If the manufacturer does not publish recommendations for periodic testing, suitable testing shall be performed that assures proper protection at an interval not to exceed three years. All test results shall be documented and available to the Association for review upon request.

6.5 Ownership of and Operating Responsibility and Liability

- a. The Association shall own, operate, and maintain all meter(s) and metering equipment.
- b. All equipment and maintenance necessary for the generation of electricity, including switching equipment, will be the sole responsibility of the Consumer-Generator.
- c. Permitting, if required by the state or any county, municipality, or homeowner's association, will be the responsibility of the Consumer-Generator.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- d. The Association shall not be liable directly or indirectly for permitting or continuing to allow an attachment of a net-metering system or for acts or omissions of the Consumer-Generator that cause loss or injury, including death, to the Consumer-Generator or any third party. The Consumer-Generator shall indemnify the Association for any and all damages to Persons or property and any damages or losses incurred by third parties as the result of the installation or operation of the net-metering system, or to the maximum extent permitted by law, whichever is greater.
- e. Each net-metering Consumer-Generator shall operate all generating, switching, and related equipment in accordance with the manufacturer's specifications.
- f. The Consumer-Generator shall be responsible for payment of all costs incurred by the Association not otherwise specified herein that are necessary to meet the safety or performance standards required by law.
- g. The Consumer-Generator shall be responsible for determining and taking such steps as may be necessary to protect generating and related equipment owned by Consumer-Generator from damage resulting from natural occurrences and power supply interruptions or fluctuations. The Association shall not be responsible for damage resulting from the Consumer-Generator's failure to take adequate steps to protect equipment.
- h. The Consumer-Generator shall secure and maintain in effect liability insurance for bodily injury and property damage in amounts at least equal to the amounts required by the interconnection regulations of the Commission or in such amount as may be required by State law from time-to-time.

A certification of insurance showing adequate coverage shall be provided to the Association prior to interconnection and thereafter to verify coverage at any time upon request by the Association.

- i. Meters shall be placed in a location that is acceptable to the Association.

6.6 Credit and Payment for Excess Generation

- a. Monthly excess generation: If a Consumer-Generator generates electricity in excess of the Consumer-Generator's monthly consumption, all such excess energy, expressed in kilowatt-hours, shall be carried forward from month to month and credited at a ratio of one to one against the Consumer-Generator's energy consumption, expressed in kilowatt-hours, in subsequent months.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- b. Annual excess generation: Within sixty (60) days following the end of the April billing cycle each year, or within sixty (60) days after the Consumer-Generator terminates service, the Association shall provide a bill credit or pay the Consumer-Generator for any excess generation accrued at the Association's average avoided cost of power as calculated by the Association for the previous calendar year.
- c. Payment for costs associated with installation of net-metering equipment shall be made prior to installation. All other amounts owed by Consumer-Generator shall be billed and paid as otherwise required by these Regulations.

Parties submitting Interconnection Requests shall pay such interconnection processing fee as may be approved by the Board of Directors from time to time and published on the Association's website. Such parties shall pay the cost of studies, if any, deemed by the Association necessary to evaluate an Interconnection Request.

- d. The Association reserves the right to modify the manner and extent to which credit or payment is given to Consumer-Generators under these Regulations, to the full extent permitted by law from time to time.

Interconnection procedures shall ensure compliance with these Regulations and with the CPUC interconnection procedures applicable to cooperative electric associations as those rules may be adopted and amended from time to time.

SECTION 7. BILLING AND PAYMENT TRANSACTIONS

7.1 Billing

- a. The Association will exercise all reasonable means to assure accurate computation of all bills for electric service. In the event errors in billing occur, the Association shall promptly refund to the Consumer or credit their account in the amount of any overcharge having occurred therefrom. Likewise, the Association shall have the right to collect from the Consumer the amount of any undercharge, irrespective of the date or duration of such billing error, subject only to the conditions set forth in section 4.2(e), under which the Consumer may make installment payments on said undercharge.
- b. Upon request of the Consumer, the Association will reproduce previous billing records and provide multiple copies of bills, notarized bills, and special billing information. In such cases, however, the Consumer shall be required to pay a special handling charge of \$2.00 for each such billing.
- c. A Consumer who was previously taking service from the Association and has left the Association's electric system owing any amount for electric service and, subsequent

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

thereto, desires to return to the Association's electric system shall not be entitled to receive electric service until all past due amounts have been paid in full. In the event that a Consumer is currently receiving electric service from the Association, any past due amounts will be transferred to the Consumer's active account.

7.2 Disputed Bills

- a. If a Consumer gives notice at the Association's office, prior to the time that payment is due, that the correctness of the bill is disputed, stating reasons therefore, the Association will promptly investigate the complaint. However, such notice disputing correctness of a bill shall not be sufficient reason for withholding payment. If the bill is found to be incorrect, the Association will refund the amount of overpayment or credit the amount of overpayment to the next bill rendered.

7.3 Failure to Receive Bill

- a. Bills for electric service shall be considered as received by the Consumer when sent electronically to an email address given to the Association by the Consumer, mailed by first-class mail to, or left at the location where service is used or the Consumer's billing address. Consumers will have the option of choosing whether to receive their bills via first-class mail or electronic mail; both options cannot be used. The Consumer is responsible for ensuring that their mailing address and electronic information provided to the Association are correct and current.

7.4 Terms of Payment

- a. All bills for service, including any tax imposed by governmental authority, are due and payable at an office of the Association, or to an authorized agent of the Association, not later than the due date shown on the bill. Unless otherwise specified in these Regulations or the applicable rate schedule, the due date of a bill shall be approximately twenty (20) days following the billing date. Although bills for service are normally due monthly or as specified in the applicable rate, the Association reserves the right to require payment of bills for service at more or less frequent intervals. In such event, meters will be read and bills rendered at the intervals specified by the Association. Final bills, weekly bills, special bills and bills for connection and reconnection are due on presentation.
- b. Where the Association receives a charge-back, a returned check, or where a funds' transfer cannot be made for any reason including unauthorized transactions, insufficient funds, and closed accounts, it shall be deemed that payment has not been made. In such cases, the Consumer will be charged a \$20.00 insufficient funds fee and may be required to make a trip to the main or a district office of the Association to make payment

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

in cash. Consumers may be charged convenience or processing fees by any third party providing payment processing services; these fees shall not exceed the actual transaction costs.

7.5 Disconnect Collection Charge

- a. Following written notice of intent to disconnect service, the Association may be required to send an employee to the Consumer's premises to disconnect service. Even if payment is made at that time, the Consumer will be required to pay a \$20.00 collection charge for the call.

7.6 Reconnection Fees

- a. There is a \$20.00 fee for on-site reconnection or a \$10.00 fee for remote reconnection after the cause for discontinuance has been rectified. Provided, however, that there is a \$65.00 fee for on-site reconnection or a \$20.00 fee for remote reconnection when the Consumer requires reconnection at times other than during regular working hours.

7.7 Budget Billing Plan

- a. Subject to the Association's reasonable business requirements, residential Consumers may elect an installment billing and payment plan beginning with the next normal billing cycle taking place after the request has been processed.
- b. An installment billing and payment plan shall continue until the Association receives notice from the Consumer requesting termination of the plan or termination of service, or payment is not received by the normal due date in any month.
- c. A monthly installment plan will be computed at the existing rates based on the consumption of the prior twelve (12) months or the consumption will be estimated by the Association. The amount computed will be divided by eleven (11) to determine the monthly installment for the initial eleven (11) months, with the balance being paid as a settlement payment in the twelfth (12th) month. Should the settlement month result in a credit balance, the Association will refund that amount to the Consumer. Such refund may be by bill credit or check, at the Association's election.
- d. Upon notice to the Consumer, the Association may adjust the monthly billing amount to account for variations in consumption or rate increases in order to avoid excessively large settlement amounts in the twelfth (12th) month.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

7.8 Surcharge for Municipal Charges

- a. All municipal charges shall be surcharged and collected from Consumers within the boundaries of the respective units of local government imposing such charges.
- b. Municipal charges within the meaning of this Regulation include, without limitation, charges for franchises or the use of public rights-of-way, or other charges imposed upon the Association by a unit of local government as a condition of the Association's conduct of its business within the borders of the unit. A municipal charge shall be included within the scope of this Regulation regardless of whether it is characterized as a fee, tax, or any other category of charge.

7.9 Refunds

- a. The Association shall refund monies collected in error, meter deposits, Construction Allowances, credit balances on closed accounts that are equal to at least \$5.00 or credit balances in lesser amounts if a refund is requested within 30 days.
- b. The Association may hold the refundable amount owed if the Consumer has existing account balances that are past due.
- c. The Association will apply the refundable amount to any and all of the Consumer's outstanding account balances that are 90 days or more past due before refunding the remaining amount, if any.

SECTION 8. ASSOCIATION OWNED ELECTRIC FACILITIES AND EQUIPMENT

8.1 Construction Requirements

- a. The electric plant of the Association shall be constructed and installed in accordance with criteria set forth in the Association's overhead and underground construction specifications manuals to assure, as far as practicable, continuity of service, uniformity in the quality of service furnished, and the safety of Persons and property.
- b. The Association shall use as the minimum standard of accepted utility practice the National Electric Safety Code as recognized by the statutes of the state of Colorado.

8.2 Inspection of Plant and Equipment

- a. The Association shall inspect its plant and distribution equipment and facilities in such manner and with such frequency as good practice requires, in order to provide safe and adequate electrical service.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

8.3 Standard Voltage, Frequency and Permissible Variations

- a. The Association's standard nominal voltages for its secondary voltage Distribution System are pole mounted transformers: 120/240 volt, single-phase, three-wire; 240 volt or 480 volt, three-phase, three-wire; 120/240 or 240/480 volt, three-phase, four-wire, delta connected; and, where available, 208 volt, three-phase, four-wire, wye connected or 277/480 volt, three-phase, four-wire, wye connected, and pad mounted transformers: 120/240 volt, single-phase, three-wire; 120/208 or 277/480 volt, three-phase, four-wire, wye connected.
- b. Every reasonable effort shall be made by the use of proper equipment and operation to maintain such voltage constant. The voltage maintained at the Association's main service terminal (the point at which the Association's service connections terminate) as installed for individual Consumers or groups of Consumers shall be reasonably constant as follows:
 1. For service rendered under a lighting contract or primarily for lighting purposes, the voltage shall be within five (5) percent, plus or minus, of the standard adopted.
 2. For service rendered under a power contract or primarily for power purposes, the voltage variation shall not exceed ten (10) percent above or ten (10) percent below the standard average voltage at any time when the service is furnished.
- c. Variations in voltage in excess of those large starting currents on the Consumer's facilities shall not be considered a violation of the voltage standards.
- d. If in the judgment of the Association, the Consumer's facilities operate in a manner that deviates from the power quality standards required by the Association, the Consumer will be required, at his/her own expense, to take corrective action or to be disconnected after reasonable notice.

8.4 Pole Identification

- a. Each pole or other structure used for supporting electrical conductors will be stamped with the manufacturer's brand, to indicate the year in which such structures were manufactured.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

8.5 Pole Inspection

- a. Each pole, tower or other structure used for the support or attachment of electrical conductors, guys or lamps, shall be inspected by the Association with sufficient frequency to determine the necessity for replacement or repair.

8.6 Attachments to Association's Poles

- a. No posters, banners, placards, radio, or TV antennae or any other object will be attached to the poles of the Association without the Association's written consent. The Association will not install, or permit installation of, the Consumer's distribution wires or equipment on the Association's primary voltage poles; provided, however, that where metering is on primary voltage poles, the Consumer may be allowed to go underground from such meter.

8.7 Transformers, Protective Equipment and Billing Demand

- a. Necessary step-down transformers, together with necessary protective equipment, will be installed and maintained by the Association unless otherwise specified in the applicable rate schedule on file. The Association will not be required to install in excess of 1 kVA of transformer capacity for each horsepower of the Consumer's normal requirements. If the Consumer's power requirements prove to be substantially more or less than set forth in the application for service, the Association may make such reduction or increase in installed transformer capacity as it deems advisable and the Consumer will pay to the Association the cost of making such change.
- b. The Association's recommendations for protection of the Consumer's equipment against low voltage, phase reversal, and single-phase operation on three-phase loads shall be obtained from the Association by the Consumer and shall govern the installation of protective equipment by the Consumer.
- c. Billing demand will be established by using the maximum average kilowatt load used by the Consumer for any period of fifteen (15) or sixty (60) consecutive minutes depending upon the applicable rate, during the month for which the bill is rendered as indicated or recorded by a demand meter.

8.8 Power Factor

- a. The Association will measure the Consumer's total power factor to consist of the average total power factor over each billing cycle. Where the average power factor of the Consumer's service connection is less than 95% power factor, a one percent surcharge per 1% below the 95% power factor limit will be charged to the Consumer's total monthly

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

bill. If at the time of the Consumer's maximum demand, the Consumer's power factor is equal to or above ninety-five (95) percent, the demand for billing purposes shall be the Consumer's maximum demand. If at the time of the Consumer's maximum demand, the Consumer's power factor is less than ninety-five (95) percent, the demand for billing purposes shall be the measured demand times ninety-five (95) percent divided by the Consumer's power factor. The Association reserves the right to discontinue service to any Consumer whose power factor, in the sole judgment of the Association, adversely affects the Association's system.

8.9 Liability

- a. All lines, wires, apparatus, instruments, meters, transformers and materials supplied by the Association at its expense or under its Regulations will be and remain the property of the Association. The Association's property shall not be worked upon or interfered with by the Consumer or other unauthorized Persons.
- b. The Consumer shall be responsible for any damage to or loss of the Association's property located on the Consumer's premises, caused by or arising out of the acts, omissions, or negligence of Consumers, or the misuse or unauthorized use of the Association's property by Consumers. The cost of making good such loss and/or repairing such damage shall be paid by the Consumer. The Consumer shall be held responsible for injury to the Association's employees if caused by Consumer's acts, omissions, or negligence.
- c. The Consumer shall be responsible for any injury to Persons or damage to property occasioned or caused by the acts, omissions or negligence of the Consumer or any of his agents, employees, or licensees, in installing, maintaining, operating or using any of the Consumer's lines, wires, equipment, machinery, or apparatus, and for injury and damage caused by defects in the same.
- d. The Association shall not be held liable for injury to Persons or damage to property caused by its lines or equipment when contacted or interfered with by guy wires, ropes, serial wires, attachments, trees, structures, or other objects not the property of the Association which cross over, through, or are in close proximity to the Association's lines and equipment. The Association should be given adequate notice before trees overhanging or in close proximity to the Association's lines or equipment are trimmed or removed, or when stacks, guys, radio aerials, television antennas, wires, ropes, drain pipes, structures, or other objects are installed or removed near the Association's lines or equipment, but the Association assumes no liability whatsoever because of such notice.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

ELECTRIC SERVICE REGULATIONS

- e. The Association shall not be held liable for injury to Persons or damage to property caused by its underground lines or equipment when contacted or interfered with by pipelines, communication lines, power lines, posts, poles, foundations, trees and shrubbery, explosives, trenching or boring equipment, or other objects not the property of the Association which cross over, under, through, or are in close proximity to the Association's underground lines and equipment. The Association should be given adequate notice before any excavation, drilling, blasting or driving of objects is undertaken or commenced in close proximity to the Association's underground lines or equipment, but the Association assumes no liability whatsoever because of such notice.

- f. The Association shall not be liable for injury to Persons, damage to property, monetary loss, or loss of business caused by accidents, acts of God, fires, floods, strikes, wars, authority or orders of government, foreign objects, or any other causes and contingencies beyond its control.



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART V: EXTENSION REGULATIONS

Adopted by the Board of Directors

Effective February 1, 2019

Rate and Regulation Resolution BR19-3

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

Table of Contents

SECTION 1. GENERAL PROVISIONS 1

SECTION 2. NEW SERVICE LINE EXTENSION 1

SECTION 3. SPECIAL OR UNUSUAL FACILITIES 2

SECTION 4. JOINT USE FACILITIES 3

SECTION 5. EXTENSION ORIGIN AND ROUTE..... 3

SECTION 6. SERVICE CLASSIFICATION AND EXTENSIONS..... 3

 6.1 Classification..... 3

 6.2 Extension to Permanent Service 4

 6.3 Extension to Indeterminate Service..... 5

 6.4 Extension to Temporary Service 6

 6.5 Priorities..... 7

 6.6 Exceptions 7

 6.7 Contributions..... 7

SECTION 7. SUBDIVISION STREET LIGHTING 8

SECTION 8. TERMS AND CONDITIONS 8

SECTION 9. CONVERSION OF OVERHEAD TO UNDERGROUND DISTRIBUTION 9

SECTION 10. GOVERNMENTAL MANDATED FACILITY CHANGES 10

SECTION 11. FACILITY RELOCATION 12

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

SECTION 1. GENERAL PROVISIONS

The following Extension Regulations set forth the terms and conditions under which the Association extends service to Consumers in the Association's service territory.

Existing contracts for service that comply with previously approved Regulations and the Membership Application and Electrical Service Agreement shall remain in effect and bound by the terms and conditions at the time service was initiated.

SECTION 2. NEW SERVICE LINE EXTENSION

- a. When one or more applicants request electric service at premises not connected to the Association's Distribution System or request an increase in service to premises already connected, where such increase necessitates additional investment, the Association, after consideration of the applicant's electric requirements, will designate the service requested as being Permanent, Indeterminate, or Temporary in accordance with the definitions hereinafter set forth.
- b. When the distribution line necessary to supply the individual applicant requires the construction of more than a secondary service connection, although for applicant's sole use, such construction shall be included as part of the Association's general Distribution System.
- c. Service extensions and modifications shall be designed by the Association's Engineering Department or its contractors. Each applicant will pay the design fee specified in the Rates to the Association to obtain the engineering to extend or modify electric service. Design fees are non-refundable unless the applicant's request is canceled prior to any cost being accrued.
- d. Contracts for service shall be based upon the cost of constructing and installing the line extension and facilities necessary to adequately supply the service requested by the applicant. Said investment shall include all costs necessary for the extension, such as primary and secondary distribution facilities, substation and transmission facilities, if appropriate, rights-of-way, tree trimming, special housing, special supports, lightning arresters and other protective equipment, meters, transformers, and service loops.
- e. Said investment shall be the cost of the particular extension, and it shall not include, or be determined with, reference to provision for additional capacity, size, or strength in excess of that actually necessary to meet the requirements of the applicant or applicants to be then served and the requirements of either the National Electrical Safety Code or construction standards established by the Rural Electrification Administration.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

- f. Nothing contained in these general provisions shall be interpreted as a prohibition against the construction of an extension having more than sufficient capacity, size, or strength to meet the requirements of the applicant to be then served, provided all additional capacity, size, or strength is constructed by the Association without obligation to applicant.
- g. The Association's line extension regulations shall not be construed to place a greater burden on any new applicant connected to an existing line extension than would have been placed on said applicant had a totally new line extension been constructed for applicant use.
- h. The Association reserves the right to deal independently on the following situations, on their own merits, and without reference to the provisions of these regulations:
 - 1. Rates for service to existing Consumers would be adversely affected.
 - 2. Association's investment would not be sufficiently protected.
 - 3. Association does not have adequate facilities available for the service requested.
 - 4. Resale or wholesale Consumers are involved.
- i. When provisions of line extension and service contracts have been fulfilled, whether Permanent or Indeterminate, service will be continued upon payment of the applicable rate schedule minimum charges for service, or for having service available. Otherwise, the facilities may be removed by the Association at the Consumer's expense. Service required thereafter at the same location will be provided under the applicable line extension regulation.

SECTION 3. SPECIAL OR UNUSUAL FACILITIES

- a. In those instances where the Association provides distribution facilities at applicant's request in excess of the facilities necessary to supply service to applicant, applicant shall be required to contract to pay the Association for such facilities and to pay the Association annually an amount to cover the fixed cost, including, but not limited to, insurance, replacement (or cost of removal), license and fees, taxes, operation and maintenance, and appropriate allocable administrative and general expenses of such excess distribution facilities. This annual amount to be determined at time applicant applies for service.
- b. In situations where the extension is of such length or requires special equipment, and the prospective applicant's revenue temporarily or permanently to be derived therefrom

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

is so limited as to make it doubtful whether necessary fixed costs on the investment would be earned, the Association reserves the right to require the applicant or applicants to pay the Association, in advance, all construction costs and, in addition, contract to pay the Association annually an amount to cover the such fixed costs.

SECTION 4. JOINT USE FACILITIES

- a. The joint use of the Association's overhead facilities with other utilities or communication services providers will be permitted only pursuant to and according to the terms and conditions of a separate joint use or attachment agreement between the Association and a specific utility or communication facilities owner.
- b. The joint use of a common trench for liquid fuel lines such as, but not limited to, liquefied petroleum gas or natural gas, or any other wet utilities, with any of the Association's underground electric facilities is prohibited.

SECTION 5. EXTENSION ORIGIN AND ROUTE

- a. Location of the extension origin, and the route to be followed in the construction of an extension, shall be determined by the Association's Engineering Department after due consideration of the engineering, land use and regulatory issues involved, with the objective of providing the best service possible. The origin need not necessarily be at the point on the existing Distribution System most proximate to the applicant's premises, nor the route selected the shortest distance between origin and delivery point.

SECTION 6. SERVICE CLASSIFICATION AND EXTENSIONS

6.1 Classification

In considering extension of facilities, the Association will classify the service to be furnished as Permanent, Indeterminate, or Temporary.

- a. Permanent includes electric line extensions for secondary or primary service to applicant(s) where the use of service is to be Permanent and where a continuous return to the utility of sufficient revenue to support the necessary investment is assured.
- b. Indeterminate includes electric line extensions for secondary or primary service to applicant(s) not covered by a, above, or c, below, when the use of service cannot be reasonably assured as to its amount and permanency.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

- c. Temporary includes service to applicant(s) where the expected period of usage is eighteen (18) months or less, except in special cases where the period of usage may be longer than eighteen (18) months, such as at large construction projects.

6.2 Extension to Permanent Service

- a. The Association will extend service to an applicant classified as Permanent according to the following terms and conditions:
 - 1. The applicant shall initiate a contract authorization and pay the applicable design fee prior to the Association's engineer providing a cost estimate and electrical design to the applicant.
 - 2. The owner of the premises (or owner's agent) must sign a construction contract, pay the total estimated cost, and provide any additional required documents prior to construction.
 - 3. The applicant must furnish the Association with documents to prove that he/she will build when service is made available and that he/she is the owner or owner's agent of the property. If the applicant cannot provide proof that he/she will build when service is made available, then service shall be classified as Indeterminate.
 - 4. The applicant shall pay the cost of construction of facilities needed to extend service, less any Construction Allowance Credit applicable to the extension. The applicant may receive a Construction Allowance Rebate if the Revenue Threshold is met or exceeded within the Open Extension Period. Construction Allowance Rebates shall not be prorated if the Revenue Threshold is not met during the Open Extension Period.
 - 5. When a prospective residential applicant requests service from an existing primary line extension eligible for Tap Fee Reimbursements, the following tap fee provisions apply to the new applicant requesting service and to the members of the original line extension.
 - i. To be responsible for tap fee charges and eligible for Tap Fee Reimbursements, the total existing primary line extension line cost must be equal to or greater than \$10,000.00 and remain within the Tap Fee Reimbursement Period.
 - ii. Only direct taps on the original primary line extension will be considered in calculating the tap fee charges and reimbursements. Subsequent taps originating from line extensions which previously connected to the original primary line

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

extension will be considered as new, original line extensions, and subsequent tap fees and reimbursements will apply only to the respective immediate primary line extension being tapped.

- iii. The tap fee charge will consist of an equitable share of a portion of the cost of the existing primary line extension. Subsequent applicants making direct taps to the existing primary line extension will be required to pay the calculated tap fee in addition to the costs directly associated with their individual service.
 - iv. The Tap Fee Reimbursement is based on charges to the applicant(s) and will be equitably distributed to the Consumer(s) of the primary line extension. The portion of the original primary line extension cost to be reimbursed is based on the total cost of primary facilities excluding the Consumer's other distribution costs to the proposed tap point divided by the total number of direct taps to the proposed tap point, or the total primary costs can be equally distributed to all Consumers with direct taps if mutually agreed to by all affected parties. However, any Consumer may assume more than his proportionate share of cost.
 - v. When any Consumer's remaining tap fee balance is reduced to \$350.00 or less within the Tap Fee Reimbursement Period, the remaining balance shall be refunded and the construction agreement shall be closed.
 - vi. No Tap Fee Reimbursements will be granted after the five-year Tap Fee Reimbursement Period.
 - vii. Reimbursements of Consumer's tap fees will only be paid during the Tap Fee Reimbursement Period and at a time determined by the Association.
 - viii. Extensions from system improvements constructed at the Association's expense will not result in refunds to prior or subsequent taps.
- b. Depending upon the circumstances involved, the Association may, at its sole option, classify electric service supplied as either Permanent service or Indeterminate service.

6.3 Extension to Indeterminate Service

- a. The Association will extend service to the applicant classified as Indeterminate according to the following terms and conditions:
 1. When a developer wishes to initiate the extension of electric service into a residential or commercial development, he/she will provide the Association with an accurate plat

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

- to the subdivision tract as approved by the city or county authority, and as recorded with the clerk and recorder of the Colorado county in which the development is situated. In addition, it will be necessary that the developer or applicant initiate a contract authorization and pay the applicable design fee prior to the Association's engineer providing a cost estimate and electrical design to the applicant.
2. The applicant must pay in advance the estimated cost for the installation of electrical facilities prior to scheduling the job for construction. Prior to the start of construction or payment of the estimated cost by the applicant, the Association may, at its sole option, classify a portion or all of the electric service to be supplied as Permanent service
 3. Indeterminate services shall pay all construction costs in advance. The applicant may receive a Construction Allowance Rebate if the Revenue Threshold is met or exceeded within the Open Extension Period. Construction Allowance Rebates shall not be prorated if the Revenue Threshold is not met during the Open Extension Period.
- b. A Contribution-in-Aid of Construction, not subject to refund, may also be collected when unusual facilities such as for special underground facilities or for ornamental overhead facilities are supplied at the applicant's request.

6.4 Extension to Temporary Service

- a. The Association will extend its facilities to provide service to applicants classified as Temporary under the following terms and conditions:
 1. The applicant must enter into a Contract with the Association at the applicable rate schedule.
 2. The term of the contract shall be for the anticipated period of time that service will be required.
 3. Applicant for Temporary service before construction is started will pay to the Association, not subject to refund, an amount equal to the Association's estimates of the total cost of constructing all facilities required to supply the service necessary. The applicant must notify the Association to remove the temporary facilities and pay any costs of such removal.
 4. The Association shall not connect additional applicants to a Temporary service line extension, except under unusual circumstances. In such cases where additional

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

Temporary, Permanent, or Indeterminate applicants are connected to a Temporary line extension, the Association will refund to the original Temporary service applicant the material costs paid by that applicant.

6.5 Priorities

If the demand for power exceeds the availability of power due to limitations of the Association's system or uncontrollable conditions outside of the system, the Association may curtail extensions of new service to Consumers based on a priority assignment.

Available capacity and materials will be assigned by service classification in the order listed:

1. Permanent Service
2. Indeterminate Service
3. Temporary Service

Within the above service classifications, priorities will be assigned the following applicant classes in the order listed:

1. Essential Commercial and Industrial (Hospitals, Police Stations, etc.)
2. Residential and Farm
3. Nonessential Commercial
4. Nonessential Industrial

Within the applicant classes, priority will be assigned to upgrading of existing service before supplying new services, and requests will be handled in the order received.

6.6 Exceptions

If, in the opinion of management of the Association, the application of the above regulations will work an undue hardship on an applicant for service, it may modify the requirements for such special cases, subject to review and approval of the Board.

6.7 Contributions

In all cases where advances for construction costs are involved, no interest shall be paid.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

SECTION 7. SUBDIVISION STREET LIGHTING

- a. Ornamental street lighting facilities for a city, town, or underground subdivision and street lighting facilities on wooden poles for overhead subdivisions will be installed upon request of the developer or other qualified applicant. The Association will provide a choice of standard ornamental street lighting facilities. The applicant will be responsible for the construction cost of the street lighting facilities as provided in subsection 6.3.
- b. The applicant or developer requesting a nonstandard or special type of street lighting facility may do so, but will be responsible for the acquisition, installation, and maintenance of all such lighting facilities, including the secondary conductors beyond the metering point.

SECTION 8. TERMS AND CONDITIONS

- a. When an applicant requests new facilities, the extension will be in accordance with the Regulations for the applicable service classification and the following terms and conditions:
 1. Provide a final plat approved by a city or county authority, when required, or a certified survey of the property being served.
 2. Provide final grade for the entire length and width of the proposed service route prior to construction, including all roads and public rights-of-way in order to obviate the necessity of additional cost to the applicant due to relocation of the facilities.
 3. Keep easements and roads free of debris and obstacles during the construction period in order to avoid unnecessary delay in construction.
 4. Install and maintain meter housing and conductor from the point of connection to the applicant's panel. Installation will be in accordance with the Association's specifications. The Association will not install Temporary or Permanent meters until the applicant obtains the necessary state and/or county electrical inspectors' approval of the Temporary or Permanent meter loop installation.
 5. Provide the Association with any additional reasonable rights-of-way, if required, in order to complete construction. Flag, number and pin all lot corners and identify by appropriately marking all road rights-of-way.
 6. Any costs resulting from damages to the Association's facilities caused by contractors working for the developer/applicant, including changes in grade or

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

dig-ins, shall be paid for by the developer/applicant. When digging around underground circuits, hand digging shall be utilized.

7. All costs resulting from vandalism or the willful destruction of the Association's street lights, street light poles and associated equipment shall be paid for by the applicant or its successors and assigns.
8. Assume the responsibility to coordinate all joint use of the Association's trench, and any such joint use must be approved by the Association.

SECTION 9. CONVERSION OF OVERHEAD TO UNDERGROUND DISTRIBUTION

- a. Upon request of an applicant, an existing or proposed overhead distribution facility may be converted to an underground system by the Association under the following terms and conditions:
 1. The proposed overhead line to be converted must be in an existing loop-supplied system, must cover a reasonable area which will allow orderly engineering and construction practices, may require additional conversion of facilities crossing lands not owned or developed by applicant, and must utilize a once only construction policy in the proposed area to be converted. The Association's Engineering Department shall determine what constitutes a reasonable conversion area.
 2. The applicant requesting the conversion shall pay to the Association, prior to the start of construction, a nonrefundable contribution equal to the estimated cost of the underground facilities, plus the cost of removal.
 3. It shall be the responsibility of the applicant to secure all necessary agreements and approvals of all property owners and governmental entities involved in the conversion. The applicant shall be responsible for any modifications required to all existing service entrances within the conversion area.
 4. Nothing herein shall be construed to prevent the Association from converting selected overhead distribution areas to underground distribution areas when, in the sole judgment of the Association, such conversion is necessary or desirable and economically feasible. In such cases, the total cost of the conversion shall be borne by the Association.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

SECTION 10. GOVERNMENTAL MANDATED FACILITY CHANGES

- a. This regulation shall apply when any local unit of government within the Association's service territory requires the Association to:
 1. Make changes or improvements to an existing site or facility;
 2. Include changes or improvements as part of a proposed site or facility;
 3. Change the proposed location or route of a planned facility as set forth in any permit or use application submitted by the Association;
 4. Replace an overhead facility with an underground facility; or
 5. Relocate existing facilities other than facilities in public rights-of-way required to be relocated to accommodate public works projects.

- b. For purposes of this regulation:
 1. The term "local unit of government" means any city, town, county, or other municipal or quasi-municipal corporation. The term specifically includes, without limitation, any local improvement district created pursuant to Article 8 of Title 29, Colorado Revised Statutes.
 2. Changes or improvements to facilities or sites shall include, without limitation, underground construction, relocation, rerouting, landscaping, grading, construction of walls, berms, or fences, and set-back requirements greater than those ordinarily deemed necessary.
 3. The term "Project Cost" means the cost of acquiring necessary property rights, engineering, site preparation, construction, retirement of existing facilities, and facility installation.
 4. "Change Costs" shall be calculated by determining the actual Project Cost including changes or improvements mandated by the local unit of government and subtracting the estimated Project Cost, if any, for the project as proposed by the Association. Change Costs shall equal actual Project Cost in those cases where the change is imposed with respect to an existing facility for which the Association has not proposed an improvement. Change Costs will also equal actual Project Cost in those cases where underground construction is required.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

- c. The surcharge provided for in this regulation shall be imposed when the Change Costs with respect to a project exceed one hundred thousand dollars (\$100,000).
- d. The surcharge for any given project shall be calculated as follows:
 - 1. A fixed cost factor shall be determined. The fixed cost factor shall allocate a proportionate share of the Association's operations and maintenance, administrative and general, depreciation, interest, and property tax expenses to the Change Costs. The fixed cost factor shall be adjusted annually. When Change Costs are paid in whole or in part by a local unit of government, or a third party, such payment shall be credited against the interest component of the fixed cost factor.
 - 2. A cost recovery factor shall be determined. The cost recovery factor shall be calculated to recover the amortized Change Costs and extraordinary operations and maintenance expenses, if any, resulting from the changes or improvements imposed by the local unit of government. The cost recovery factor shall be adjusted annually.
 - 3. The total amount to be surcharged each year shall be equal to the Change Costs multiplied by the fixed cost factor and the cost recovery factor.
 - 4. The monthly surcharge amount shall equal the sum calculated pursuant to subparagraph (d.3), divided by twelve (12).
 - 5. The surcharge provided for in this regulation shall be charged to each Consumer receiving service within the boundaries of the local unit of government imposing the change or improvement resulting in the surcharge. The surcharge shall be the same for all Consumer categories and classes of service. The amount of the surcharge to be charged each Consumer shall be determined by dividing the total monthly surcharge amount by the number of Consumers receiving service within the boundaries of the local unit of government imposing the change or improvement resulting in the surcharge. For purposes of calculating this amount, the number of such Consumers shall be determined and adjusted annually.
- e. Surcharges will be billed beginning thirty (30) days after completion of construction. For long-term projects involving multiple phases, billing will begin thirty (30) days after completion of each phase, as designated by the Association. Surcharge billing will continue for the useful life of the facilities to which each surcharge applies.
- f. Surcharges shall be cumulative. Each additional project to which this regulation applies will result in an additional surcharge to Consumers receiving service within the boundaries of the local unit of government where the project is located.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

EXTENSION REGULATIONS

- g. The Association reserves the right to obtain payment for governmental mandated changes or improvements, relocations, or takings as permitted by law or any other Rates and Regulations of the Association, regardless of whether the threshold requirements of paragraph 10(c) have been met.
- h. Surcharges shall be imposed only for local governmental mandated changes or improvements to existing facilities or projects proposed by the Association.
- i. If the Association determines, at its discretion, that a change or improvement imposed by a local unit of government will benefit Consumers outside the boundaries of the unit of government, the Association may reduce or eliminate the surcharge provided for in this regulation.
- j. This section shall supersede any expressed or implied inconsistency in the Rates and Regulations of the Association.

SECTION 11. FACILITY RELOCATION

- a. An existing facility may be relocated by the Association at the request of a property owner/developer under the following terms and conditions:
 - 1. The relocation will not affect the reliability or operational characteristics of the existing system.
 - 2. The party requesting the relocation shall pay to the Association, prior to the start of construction, a nonrefundable contribution equal to the estimated cost of the relocated facilities, plus the cost of removal.
 - 3. The Association's engineering department shall determine what constitutes a reasonable conversion area required for the facility relocation.
 - 4. The party requesting the relocation shall grant or obtain the necessary property rights for the Association to the property on which the facilities are to be relocated and shall be responsible for obtaining approval from all local, city, state, county and federal authorities prior to the relocation.
 - 5. Nothing herein shall be construed to prevent the Association from relocating selected facilities when, in the sole judgment of the Association, such relocation is necessary or desirable. In such cases, the total cost of the relocation shall be borne by the Association.



INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

RATES AND REGULATIONS

PART VI: COMPLAINT PROCEDURE

Adopted by the Board of Directors

Effective July 20, 2017

Rate and Regulation Resolution BR17-10

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

Table of Contents

SECTION 1. SCOPE OF PROCEDURE..... 1

SECTION 2. APPLICATION OF PROCEDURE..... 1

SECTION 3. FORMS..... 1

SECTION 4. TIME FOR FILING COMPLAINTS AND HEARING REQUESTS 1

SECTION 5. FILING 2

SECTION 6. IMMEDIATE SHUTOFFS..... 2

SECTION 7. COMPLAINTS 2

 7.1 Scope 2

 7.2 Parties 2

 7.3 Standing 3

 7.4 Requirements of a Complaint..... 3

SECTION 8. COMPLAINT RESOLUTION..... 4

 8.1 Informal Resolution 4

 8.2 No Hearing Requested 4

 8.3 Hearing Procedure..... 4

 8.4 Discovery 5

 8.5 Burden of Going Forward and Burden of Proof 5

 8.6 Stipulations 6

 8.7 Hearings 6

 8.8 Proceeding Records and Transcripts 7

 8.9 Waivers and Variances 7

SECTION 10. EXHAUSTION OF REMEDIES 8

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

SECTION 1. SCOPE OF PROCEDURE

This Complaint Procedure sets forth the procedures for Consumers to register Complaints about and be given an opportunity to be heard by the Board on the Rates charged by the Association, the manner in which electric service is provided, proposed changes to the Association's Rates and Regulations, and the application of any immediate shut-off policy in accordance with C.R.S. §§ 40-9.5-107 and 40-9.5-109.

This Procedure does not address and shall not be construed to limit any Consumer's right to bring any concern or Complaint through informal means to the Association, the Board, any director, or any employee of the Association, provided only that any written Complaint that invokes this Procedure shall be addressed solely through this Procedure while such Complaint is pending resolution.

SECTION 2. APPLICATION OF PROCEDURE

This Procedure shall be construed and applied to comply with Colorado law and to secure the lawful, just, speedy, and inexpensive determination of matters presented. Substantial compliance consistent with the purpose of any provision of this Procedure shall be sufficient, provided that compliance with filing deadlines may be strictly required when proposed changes to Rates and Regulations are at issue.

SECTION 3. FORMS

Forms are not considered part of this Procedure, but should be used when possible. No Complaint shall be dismissed or disregarded because of informality, provided that the Complaint is timely filed, is made to an Association employee with the authority to handle the Complaint, and reasonably sets forth the basis for the Complaint.

SECTION 4. TIME FOR FILING COMPLAINTS AND HEARING REQUESTS

A Complaint regarding immediate shut off policy, rates, or the manner in which electric services is provided may be filed at any time. A Complaint regarding a proposed change to the Association's Rates and Regulations shall be filed at least thirty (30) days before the proposed effective date of the proposed change.

A Complainant who seeks a hearing regarding a Complaint shall so state in writing at the time of the Complaint is filed. A hearing shall be deemed waived if no such request is made.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

SECTION 5. FILING

A Complaint shall be deemed filed when it is physically delivered to the Association's principal office at 5496 N. U.S. HWY 85, Sedalia, CO 80135, addressed to the attention of the Chief Executive Officer.

SECTION 6. IMMEDIATE SHUTOFFS

If the Association proposes immediately to shut off service without prior notice or immediately shuts off service to a Consumer without prior notice, such Consumer may immediately appeal such action to the Board by filing a Complaint and posting a deposit with the Association equal to any amount in dispute. The procedure regarding any such Complaint shall be as follows:

If the Board is in session, it shall immediately hear and determine any such Complaint, considering such evidence and information as is presented by the Complainant and Association staff. If the Board is not in session, the Board authorizes and directs the Chief Executive Officer or his or her designee to promptly hear and determine any such Complaint based on available evidence and information and subject to the right of the Complainant to seek de novo review of said determination by the Board, Board review shall be conducted and determined no later than the next regular meeting of the Board. Irrespective of whether the Consumer seeks further review by the Board, the Chief Executive Officer will inform the Board of the Complaint and the determination of such Complaint at the next regular meeting of the Board.

SECTION 7. COMPLAINTS

7.1 Scope

Consumer may file a Complaint concerning (1) the Rates charged by the Association, (2) the manner in which electric service is provided by the Association, or (3) proposed changes to the Rates and Regulations.

7.2 Parties

A Complaint may be filed by a Consumer or on a Consumer's behalf by an attorney at law currently in good standing before the Supreme Court of the State of Colorado. The Complainant and the Association shall be the parties to the Complaint proceeding.

The Association's Chief Executive Officer or his or her designee will represent the Association in connection with the Complaint.

Complaints may not be filed in on behalf of Consumers who are not parties.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

7.3 Standing

A Consumer has standing to file a Complaint if (1) the Consumer is subject to a present or imminent adverse effect caused by the existing Rate or Regulation in question; or (2) the Consumer objects to a proposed amendment to the Rates and Regulations for any reason.

If a Consumer lacks standing to file a Complaint, the Complaint may be dismissed.

7.4 Requirements of a Complaint

All Complaints shall be in writing (typed or legibly handwritten), addressed to the Chief Executive Officer of the Association, and delivered by mail or by personal delivery to the Association's principal place of business. The Complaint must include the following information:

- a. A statement that the Complaint is brought pursuant to this Procedure;
- b. The Consumer's name, contact information, and Association account number;
- c. The name, contact information, and Colorado registration number of the Consumer's attorney (if applicable);
- d. The name, contact information, and proof of authority of a representative to act on the Consumer's behalf (if applicable);
- e. The circumstances giving rise to the Complaint;
- f. The facts, supporting data, documents, and other information necessary to support the Complaint;
- g. The remedy and relief sought by the Consumer; and
- h. Whether a formal hearing is requested.

The Complaint should be filed using the attached Form 1 or specifically state that the Complaint is being filed with the Association according to this Procedure. Anonymous Complaints and Complaints lacking the required information may be dismissed. A Consumer may withdraw a Complaint at any time.

COMPLAINT PROCEDURE

SECTION 8. COMPLAINT RESOLUTION

8.1 Informal Resolution

The Chief Executive Officer or his or her designee shall attempt to resolve Complaints informally and as soon as reasonably practicable.

8.2 No Hearing Requested

The Chief Executive Officer shall receive, review, and issue a decision on all Complaints filed with the Association. The Association may seek information or explanation from the complaining Consumer in addition to that set forth in the Complaint. A timely written response shall be made to each Complaint. If the Complaint is not resolved to the Complainant's satisfaction within thirty (30) days after filing, the Complainant may request review of the Complaint by the Board.

Irrespective of whether the Complainant seeks further review by the Board, the Chief Executive Officer will inform the Board of the Complaint and the determination of such Complaint at the next regular meeting of the Board following issuance of the response. If a Complaint concerns any proposed change to the Rates and Regulations, the Chief Executive Officer shall file such Complaint with the Board as part of the process for Board consideration and adoption of such change.

8.3 Hearing Procedure

If a Consumer requests a hearing as provided in this Procedure, the President of the Board shall appoint a qualified and impartial individual to serve as the Presiding Officer.

The Presiding Officer's duties include:

- a. Conducting a full, fair, and impartial proceeding and hearing, if any;
- b. Administering oaths and affirmations;
- c. Managing and compelling discovery;
- d. Ruling upon offers of proof and receiving relevant, competent, and probative evidence;
- e. Regulating the course of the proceedings and the conduct of the parties and their representatives;

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

- f. Holding pre-conference hearings, if any, for simplification of the issues, settlement of the proceedings, or any other proper purposes;
- g. Considering and ruling, orally or in writing, upon all procedural and other motions appropriate in adjudicative proceedings;
- h. Issuing recommended decisions, rulings, and orders, as appropriate;
- i. Taking testimony;
- j. Preparing findings of fact; and
- k. Performing all other tasks as may be necessary to comply with this Procedure.

The Presiding Officer may consolidate two (2) or more Complaints where it appears that the issues are substantially similar and that the rights of the Complainants will not be prejudiced by such consolidation.

8.4 Discovery

The Association shall timely provide or make available to the Complainant or the Complainant's attorney all information and records relevant to the Complaint requested by the Complainant. The Complainant shall, upon the Association's request, provide to the Association information relevant to the Complaint or relief requested if such information is not otherwise available to the Association. The Presiding Officer may order any party to produce relevant information to the other party(ies).

The Complainant is not entitled to obtain information not probative to the facts of the Complaint or account information for any other Consumer, including, but not limited to, the name, address, or electric usage, except for with a court-ordered subpoena. Depositions shall not be allowed unless by agreement of the Complainant and the Association.

In the event the Complainant requests any information relevant to the Complaint that the Chief Executive Officer deems confidential, the Association can require the Consumer sign a non-disclosure agreement as a condition to the disclosure of such information.

8.5 Burden of Going Forward and Burden of Proof

The Complainant(s) has(ve) the burden of going forward and the burden of proof.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

8.6 Stipulations

Any two or more parties, including the Association, may stipulate as to any fact at issue, or otherwise reach agreement as to matters at issue, substance, or procedure, or the total or any part of the record by written stipulation or agreement offered into evidence as an exhibit. An oral stipulation or agreement may be made upon the record.

8.7 Hearings

Hearings shall be conducted at the Association's principal office. The Presiding Officer shall set the date and time for a hearing.

The Presiding Officer shall give written notice of a hearing by electronic or U.S. mail sent at least ten (10) days before the first day of hearing to each party to the proceeding as of the date of mailing.

The Complainant shall provide to the Presiding Officer and the Association copies of all documents the Complainant plans to present and the names of any witnesses to be called at the hearing no later than ten (10) business days prior to the hearing. If the Complainant fails to submit such discovery and the names of witnesses, the Complaint shall be deemed abandoned. The Association shall provide such information to the Presiding Officer and the Complainant no later than five (5) business days prior to the hearing date.

Any Complaint shall be dismissed if it has been set for hearing, properly noticed, and the Complainant fails to appear at the time, place, and date set for hearing without just cause. If any party to a proceeding absents himself or herself from the hearing after first appearing, the matter may be deemed abandoned or may be heard without the presence of the party.

Hearings shall be conducted by the Presiding Officer. Any Person who is disruptive, abusive, or disorderly at a hearing may be excluded from the hearing.

At the commencement of a hearing, the Presiding Officer shall call the hearing to order, take appearances, and act upon any pending motions, petitions, or preliminary matters. The parties may then make opening statements or reserve them to a later time in the proceeding. A witness shall be required to swear or affirm that the testimony about to be given is true before being permitted to testify. No witness who refuses to swear so or affirm shall be permitted to testify.

The Presiding Officer shall not be bound by the technical rules of evidence and no informality in any proceeding or in the manner of taking testimony shall invalidate any order, decision, or regulation made, approved, or confirmed. However, to the extent practicable, the Colorado

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

Rules of Evidence applicable in civil nonjury cases in the district courts of Colorado will be followed, in order to promote uniformity in the admission of evidence.

Notwithstanding the foregoing, when necessary to ascertain facts affecting the substantial rights of parties to the proceeding, evidence not otherwise admissible may be received and considered if such evidence possesses probative value commonly accepted by reasonable and prudent persons in the conduct of their affairs.

A party tendering an exhibit shall furnish a copy thereof to each party present and the Presiding Officer at the hearing. The Presiding Officer may limit the number of copies required to be furnished where reproduction is impracticable, or unduly burdensome.

Where two or more parties have substantially similar interests and positions, the Presiding Officer may at any time during the hearing limit the number of parties who shall be permitted to cross-examine witnesses or argue motions or objections in order to expedite the hearing.

If the interests of the parties will not be substantially prejudiced thereby, the Presiding Officer may receive all or part of the evidence in written form.

At the conclusion of the presentation of evidence at any hearing, the Presiding Officer, upon his or her own motion or upon request by the Consumer who submitted the subject Complaint, may order written briefs or statements of position to be filed. A copy of said brief or statement of position also shall be served on each party.

The Presiding Officer may order any redundant, immaterial, impertinent, or scandalous matter stricken from any Complaint, motion, document, or other record filed with the Association.

8.8 Proceeding Records and Transcripts

Hearings shall be recorded by the Association. The Association shall make recordings available to the parties in the recording's native format. The Association shall transcribe any recording as may be necessary for review of a proceeding.

8.9 Waivers and Variances

Upon agreement of the parties, the Presiding Officer may waive or vary any of the procedural requirements of this Procedure.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

SECTION 9. DECISION AND REQUEST FOR RECONSIDERATION

The Presiding Officer shall timely issue findings of fact and a proposed decision regarding the Complaint, which shall include a statement of findings and conclusions upon all material issues of fact, law, or discretion presented by the evidence and the Presiding Officer's recommended order, sanction, relief, or denial thereof. The decision shall be issued as soon as practicable, and in any event, within forty-five (45) days after the hearing, if any, is closed.

The decision shall be served on each party by email, personal service or by first-class mail to the last address furnished to the Association by the Complainant or his or her representative, and shall be effective on the date mailed or such later date as is stated in the decision. Unless a timely request for Board review is filed by the Complainant or the Association, the recommended decision shall be final.

If a Complainant is aggrieved by any such decision, the Complainant may file a written request for de novo review by the Board. Such request must be filed within twenty (20) days after the decision is effective, and it shall specify each ground upon which the request is based. Upon receipt of a timely request for review, the Board shall review the record and the findings and recommended decision within forty-five (45) days and shall affirm, reverse, or modify the recommended decision as the Board determines is appropriate in its discretion.

SECTION 10. EXHAUSTION OF REMEDIES

No Consumer may make a Complaint to any agency or court about any matter concerning the Association's Rates and Regulations or this Procedure without first following the procedures herein and exhausting the remedies set forth in this Procedure.

INTERMOUNTAIN RURAL ELECTRIC ASSOCIATION

COMPLAINT PROCEDURE

FORM NO. 1 - COMPLAINT

Name of Complainant(s):

Address:

Telephone Number:

Email:

Association Account No.:

Name of Complainant(s) Attorney or Legal Representative (if any):

Address:

Telephone Number:

Email:

Colorado Attorney Registration No. (if applicable):

COMPLAINT

1. If you are bringing this Complaint as agent for the account holder, state the basis for your authority to bring the Complaint.
2. Provide a brief statement of your Complaint.
3. Describe the circumstances giving rise to this Complaint.
4. State the facts and attach any supporting data, documents, and other information necessary to support the Complaint and the remedy and relief sought by the Complainant.
5. State the remedy or relief you are seeking from the Association with the filing of this Complaint.
6. Whether a formal hearing is requested regarding this Complaint.

Note: An opportunity for informal discussion of all Complaints will be provided whether or not a hearing is requested.

Dated this _____ day of _____, 20____.

Signature of Consumer, Attorney,
or Legal Representative*

*Attach proof of authority to act on the Consumer's behalf.